



Webcor Builds Cyber Resilience with OpenText

11/24/2020

California construction company uses OpenText EnCase and OpenText Security Services to reduce risk.

WATERLOO, Ontario, Nov. 24, 2020 /PRNewswire/ -- **OpenText™** (NASDAQ: OTEX), (TSX: OTEX), today announced that Webcor, a premier provider of commercial construction services throughout California, worked with OpenText to improve their security expertise, find and mitigate threats, and reduce the company's cyber risk profile. During a presentation today at **Enfuse On Air 2020**, the companies discussed how OpenText experts helped Webcor improve their overall cyber resilience.

"OpenText was very effective in risk mitigation, and in defining the scope of work necessary to improve our security posture," said Kim Bates, Vice President, CIO at Webcor. "They gave us the security framework that we needed to implement at Webcor. Without OpenText, our risk profile would be much higher."

Early in 2020, Webcor knew it needed to investigate potential threats across the organization's endpoints and devices, including: laptops, desktops, and servers. Webcor initially engaged OpenText Managed Security Services to augment the Webcor IT staff and increase its security expertise.

"To effectively and efficiently manage cyber risks today, organizations need a combination of cyber resilience expertise and technologies, like OpenText EnCase," said Muhi Majzoub, OpenText Chief Product Officer. "During this tumultuous year, OpenText has been proud to work with customers like Webcor to help ensure they can continue to operate their businesses in a seamless, safe, and secure way."

The OpenText Professional Services team helped evaluate Webcor's current security posture, and procedures to develop a robust security plan that included a cross-layered detection and response (XDR) and an event management solution to augment the more traditional solutions in place at Webcor. OpenText now provides a managed detection and response service that includes a monitoring and incident response capability that can help customers like Webcor reduce the need to maintain full-time security staff.

Based on the success of the managed service deployment, Webcor also conducted a full security risk assessment with the **OpenText Threat Hunting Service**. The assessment resulted in crucial improvements to the overall security defenses of Webcor's software, hardware, and networks, increasing its ability to react to security events in

real-time.

"The OpenText Threat Hunting Service was extremely effective," said Jay Grant, IT Security Director at Webcor. "We isolated real-world threats and remediated them. We have full visibility into what those issues were and their root causes. More importantly for me, with the help of OpenText, we used that as springboard to develop a security plan and an architecture to prevent, detect, and remediate any future threats."

"When COVID-19 hit and Webcor transitioned to a remote work model, the company was already better positioned than most," Grant explained. "We were actually well-placed when the pandemic hit because of the way we architected our infrastructure with OpenText. We had the connectivity and the security already set up. The additional visibility OpenText provided has greatly enhanced cyber resilience here at Webcor."

OpenText and Webcor presented their experience this week during **OpenText Enfuse On Air**, the leading conference on information security, data discovery, and forensic investigations. The session is available on-demand beginning today for all registered attendees. Registration is free and available **here**.

For more information on OpenText Managed Security Services, visit: <https://www.opentext.com/products-and-solutions/services/managed-services>.

For the full OpenText and Webcor case study, visit: <https://www.opentext.com/customer-stories/customer-story-detail?id=1563>.

About OpenText

OpenText, The Information Company™, powers business transformation through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit www.opentext.com.

Connect with us:

OpenText CEO Mark Barrenechea's blog

Twitter | LinkedIn

Certain statements in this press release may contain words considered forward-looking statements or information under applicable securities laws. These statements are based on OpenText's current expectations, estimates, forecasts and projections about the operating environment, economies, and markets in which the company operates. These statements are subject to important assumptions, risks and uncertainties that are difficult to predict, and the actual outcome may be materially different. OpenText's assumptions, although considered reasonable by the company at the date of this press release, may prove to be inaccurate and consequently its

actual results could differ materially from the expectations set out herein. For additional information with respect to risks and other factors which could occur, see OpenText's Annual Report on Form 10-K, Quarterly Reports on Form 10-Q and other securities filings with the SEC and other securities regulators. Unless otherwise required by applicable securities laws, OpenText disclaims any intention or obligations to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

Copyright © 2020 Open Text. All rights reserved. OpenText is a trademark or registered trademark of Open Text. The list of trademarks is not exhaustive of other trademarks. Registered trademarks, product names, company names, brands and service names mentioned herein are property of Open Text or other respective owners.

OTEX-G

View original content to download multimedia:<http://www.prnewswire.com/news-releases/webcor-builds-cyber-resilience-with-opentext-301179274.html>

SOURCE Open Text Corporation