In September 2020, the World Economic Forum’s International Business Council released the Stakeholder Capitalism Metrics. This report is intended to meet the “Core” metrics and disclosures. Unless otherwise noted, all data and descriptions apply to our entire firm and are as of or for the year ended December 31, 2020. For additional information about the firm’s financial performance, please refer to the firm’s quarterly earnings materials as well as quarterly and annual reports on Form 10-Q and Form 10-K, respectively.

Certain information may not be disclosed within the index below if it is not considered material; privileged or confidential; could cause a competitive disadvantage to our business if publicly disseminated; or is not currently collected in a manner wholly correlative with the related metric.

### Reporting status:
- **Fully reporting**
- **Partially reporting**
- **Not reported**

### Code/Metric | Reporting Status | Response | Source(s)
--- | --- | --- | ---
**Governance**

<table>
<thead>
<tr>
<th>GOVERNING PURPOSE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Setting purpose</strong></td>
</tr>
<tr>
<td>The company’s stated purpose, as the expression of the means by which a business proposes solutions to economic, environmental and social issues. Corporate purpose should create value for all stakeholders, including shareholders.</td>
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<tr>
<td>Code/Metric</td>
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<td>------------------------------------------------</td>
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</tbody>
</table>
| QUALITY OF GOVERNING BODY                       |                  | **Governance body composition**  
Composition of the highest governance body and its committees by: competencies relating to economic, environmental and social topics; executive or non-executive; independence; tenure on the governance body; number of each individual’s other significant positions and commitments, and the nature of the commitments; gender; membership of under-represented social groups; stakeholder representation.  
   Eleven of our fifteen directors have expertise in ESG criteria and community affairs matters, including as part of a business and managing corporate social responsibility issues as business imperatives.  
Refer to the following sections of the 2021 Proxy Statement for additional details:  
• Director Nominee Overview (pg. 16)  
• Director Profiles (pgs. 17-23)  
• Director Skills Matrix (pg. 25)  
• Committee Composition (pg. 27) | 2021 Proxy Statement |
| STAKEHOLDER ENGAGEMENT                          |                  | **Material issues impacting stakeholders**  
A list of the topics that are material to key stakeholders and the company, how the topics were identified and how the stakeholders were engaged.  
Refer to the “Stakeholder Engagement and Materiality Assessment” (pg. 11) sub-section of the 2020 ESG Report. | 2020 ESG Report   |
| ETHICAL BEHAVIOR                                |                  | **Anti-corruption**  
1) Total percentage of governance body members, employees and business partners who have received training on the organization’s anti-corruption policies and procedures, broken down by region.  
2) a. Total number and nature of incidents of corruption confirmed during the current year, but related to previous years  
b. Total number and nature of incidents of corruption confirmed during the current year, related to this year.  
3) Discussion of initiatives and stakeholder engagement to improve the broader operating environment and culture, in order to combat corruption.  
1) All employees and contractors are required to complete ethics training on an annual basis. In 2020, 99.7% of all required compliance training modules were completed by employees, including ethics training. Further, ethics training is incorporated in other employee training modules required of employees and contractors depending on specific roles and positions within the Bank. The Board of Directors also undergo ethics training.  
2) Not disclosed.  
3) Not disclosed.  
Refer to the “Business Ethics” (pgs. 33-35) sub-section of the 2020 ESG Report for additional details. | 2020 ESG Report   |

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<table>
<thead>
<tr>
<th>Code/Metric</th>
<th>Reporting Status</th>
<th>Response</th>
<th>Source(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Protected ethics advice and reporting mechanisms</td>
<td></td>
<td>Refer to the “Business Ethics” (pgs. 33-35) sub-section of the 2020 ESG Report.</td>
<td>2020 ESG Report</td>
</tr>
</tbody>
</table>

RISK AND OPPORTUNITY OVERSIGHT

| Integrating risk and opportunity into business process |                  | Refer to the following sub-sections of the 2020 ESG Report:  
|                                                      |                  | • Sustainable Financial Performance & Business Strategy (pgs. 18-19)  
|                                                      |                  | • Corporate Governance (pgs. 30-32)  
|                                                      |                  | • Enterprise Risk Management (pgs. 37-40)  
|                                                      |                  | • Environmental Risk Management (pgs. 118-120)  | 2020 ESG Report         |
## Planet

### Greenhouse gas (GHG) emissions

For all relevant greenhouse gases (e.g., carbon dioxide, methane, nitrous oxide, F-gases etc.), report in metric tons of carbon dioxide equivalent (tCO2e) GHG Protocol Scope 1 and Scope 2 emissions. Estimate and report material upstream and downstream (GHG Protocol Scope 3) emissions where appropriate.

Fifth Third greenhouse gas emissions (MTCO2e) in 2020 were:
- **Scope 1**: 12,995
- **Scope 2**: 72,695 (location-based)
- **Scope 3**: 3,952 (employee business travel only)

Fifth Third retired renewable energy certificates (RECs) and carbon offsets for the emissions listed above to achieve carbon neutrality in 2020.

Refer to the “Environment” section and the “Environmental Data” table (pgs. 125-126) of the 2020 ESG Report for additional details.

Scope 1, 2, and 3 emissions have been independently verified. Verification statements are available in the Additional Disclosures section of [ir.53.com/esg](http://ir.53.com/esg).

For calendar year 2020, carbon offsets were obtained from Recast Energy biomass project (Louisville, KY). All carbon offsets have been NSF certified. RECs were obtained from MS Solar 3 (MS) and Beacon Solar (CA). All RECs have been Green-E certified.
<table>
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<tbody>
<tr>
<td>TCFD Implementation</td>
<td></td>
<td>In 2017, Fifth Third set five bold sustainability goals, including a reduction of location-based greenhouse gas (GHG) emissions of 25% from a 2014 baseline. In 2019, Fifth Third achieved this goal and by the end of 2020 had reduced location-based emissions by 41%. Using the market-based method of GHG accounting, which allows companies to account for power they have contracted for, Fifth Third reduced emissions by 100%, achieving carbon neutrality in 2020. In 2019, Fifth Third released a climate-related financial disclosure report which is available at <a href="http://ir.53.com/esg">ir.53.com/esg</a> in the additional disclosures section. In 2020, Fifth Third furthered our commitment to TCFD by becoming a supporter. In 2021, Fifth Third took the next step in our journey by joining the Partnership for Carbon Accounting Financials (PCAF), an industry-led partnership of financial institutions that work together to develop and implement a consistent and transparent standard to assess and disclose client GHG emissions associated with loans and investments. Refer to the “Environment” (pgs. 109-126) section of the 2020 ESG Report for additional details.</td>
<td><a href="http://ir.53.com/esg/additional-disclosures">2020 ESG Report</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NATURE LOSS</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Land use and ecological sensitivity</td>
<td></td>
<td>Fifth Third does not own, lease or manage any sites in areas for protected biodiversity based on the U.S. Geological Survey’s Protected Areas Database (PADUS). As of April 2021, Fifth Third owned 4 sites directly adjacent to PADUS areas, including two branches in Florida and two branches in Ohio. The total area of these buildings is 13,750 square feet.</td>
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<tr>
<td>Code/Metric</td>
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<td>Source(s)</td>
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</table>
| **FRESHWATER AVAILABILITY**                     |                  | **Water consumption and withdrawal in water-stressed areas**  
(1) Report for operations where material: megaliters of water withdrawn, megaliters of water consumed and the percentage of each in regions with high or extremely high baseline water stress, according to WRI Aqueduct water risk atlas tool.  
Estimate and report the same information for the full value chain (upstream and downstream) where appropriate. | **2020 ESG Report**     |
| **People**                                      |                  | Fifth Third consumed 136,524 kilo gallons in 2020.  
In 2017, Fifth Third set five bold sustainability goals, including a reduction of water consumption by 20%. In 2019, Fifth Third achieved this goal and by the end of 2020 had reduced water consumption by 31%.  
Fifth Third has yet to assess upstream and downstream water impacts but will consider doing so in the future.  
Refer to the “Environmental Data” table (pgs. 125-126) of the 2020 ESG Report. |                          |
| **DIGNITY AND EQUALITY**                        |                  | **Diversity and inclusion (%)**  
Percentage of employees per employee category, by age group, gender and other indicators of diversity (e.g. ethnicity).  
Fifth Third has published demographic diversity data as part of our commitment to inclusion and diversity since our 2016 Corporate Social Responsibility Report. In 2020, we expanded our EEO-1 ethnicity categories to improve transparency.  
Refer to the “Employee Demographics” table (pg. 60) of the 2020 ESG Report. | **2020 ESG Report**     |
<table>
<thead>
<tr>
<th>Code/Metric</th>
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<th>Response</th>
<th>Source(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pay equality (%)</td>
<td></td>
<td>(1) We continuously analyze our pay, accounting for factors like employee role, tenure, time in position and geography. Our analysis shows that, on average, women are paid more than 99% of what men are paid, and minorities are paid more than 99% of what non-minorities are paid. We also continuously analyze our compensation programs and practices to help ensure that all employees have equal opportunity to maximize their potential. In the unlikely event we encounter a pay disparity that is not explained by job-related factors, an adjustment is made. Refer to the “Compensation” (pg. 78) sub-section of the 2020 ESG Report for additional details.</td>
<td>2020 ESG Report</td>
</tr>
<tr>
<td>Wage level (%)</td>
<td></td>
<td>1) Ratios of standard entry level wage by gender compared to local minimum wage. 2) Ratio of the annual total compensation of the CEO to the median of the annual total compensation of all its employees, except the CEO.</td>
<td></td>
</tr>
</tbody>
</table>
| Risk for incidents of child, forced or compulsory labor |                  | (1) In 2020, Fifth Third published our Human Rights Statement supporting the fundamentals principles of human rights across all our business activities. Fifth Third’s respect for the protection and preservation of human rights is guided by the principles set forth in the United Nations Universal Declaration of Human Rights. (2) Our employee Code of Business Conduct and Ethics and Supplier Code of Conduct reinforces our commitment to human rights with our employees and suppliers. | Human Rights Statement  
Code of Business Conduct and Ethics  
Supplier Code of Conduct |
<table>
<thead>
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</thead>
<tbody>
<tr>
<td><strong>HEALTH AND WELL-BEING</strong></td>
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<td></td>
</tr>
</tbody>
</table>
| Health and safety (%)       |                  | 1) This metric is not material for the banking industry.  
2) Refer to the “Caring for Employee Health and Wellness” (pgs. 79-80) sub-section of the 2020 ESG Report. | 2020 ESG Report            |
| The number and rate of fatalities as a result of work-related injury; high-consequence work-related injuries (excluding fatalities); recordable work-related injuries; main types of work related injury; and the number of hours worked.  
An explanation of how the organization facilitates workers’ access to non-occupational medical and healthcare services, and the scope of access provided for employees and workers. |                  |                                                                                                                                                                                                          |                            |
| **SKILLS FOR THE FUTURE**   |                  |                                                                                                                                                                                                          |                            |
| Training provided (#,$)     |                  | 1) In 2020, our employees completed nearly 755,000 hours of training, an average of 36.6 hours per employee.  
2) Fifth Third encourages employees to enroll in outside education programs to broaden their knowledge and help with their job performance. We provide assistance for external education in addition to our internal learning and development offerings to help employees hone existing skills and acquire new ones in areas that align with business goals.  
Fifth Third offers tuition reimbursement to full and part-time employees of up to $5,250 and $2,500 per calendar year, respectively. Additionally, relationships with Western Governors University and the University of Phoenix mean employees can take advantage of discounted tuition rates as they work toward their degrees.  
Refer to the “Employees” (pg. 70-83) sub-section of the 2020 ESG Report for additional details. | 2020 ESG Report            |
<table>
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<tbody>
<tr>
<td><strong>Prosperity</strong></td>
<td></td>
<td><strong>EMPLOYMENT AND WEALTH GENERATION</strong></td>
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</tr>
<tr>
<td>Absolute number and rate of employment</td>
<td></td>
<td>1) Total number and rate of new employee hires during the reporting period, by age group, gender, other indicators of diversity and region. 2) Total number and rate of employee turnover during the reporting period, by age group, gender, other indicators of diversity and region.</td>
<td>2020 ESG Report</td>
</tr>
</tbody>
</table>
| Economic contribution                           |                  | 1) Direct economic value generated and distributed (EVG&D), on an accruals basis, covering the basic components for the organization’s global operations, ideally split out by:  
   a. Revenues  
   b. Operating costs  
   c. Employee wages and benefits  
   d. Payments to providers of capital  
   e. Payments to government  
   f. Community investment  
   2) Financial assistance received from the government: total monetary value of financial assistance received by the organization from any government during the reporting period. | 2020 Annual Report  
2020 ESG Report                                |
### Code/Metric Reporting Status Response Source(s)

**Financial investment contribution**

1. Total capital expenditures (CapEx) minus depreciation, supported by narrative to describe the company’s investment strategy.

   - **Response:** Refer to “Management’s Discussion and Analysis of Financial Condition and Results of Operations” (pgs. 52-128) and “Financial Statements and Supplementary Data” (pgs. 128-233) sections in 2020 Annual Report and the “Sustainable Financial Performance & Business Strategy” (pgs. 18-20) sub-section of the 2020 ESG Report.

   - **Response:** Fifth Third’s common stock dividend policy and stock repurchase program reflect its earnings outlook, desired payout ratios, the need to maintain adequate capital levels, the ability of its subsidiaries to pay dividends and the need to comply with safe and sound banking practices as well as meet regulatory requirements and expectations. The Bancorp declared dividends per common share of $1.08 and did not execute any open market or accelerated share repurchases in 2020.

   - **Response:** Refer to the “Capital Management” (pgs. 124-126) sub-section of the 2020 Annual Report for additional details.

   - **Source(s):** 2020 Annual Report, 2020 ESG Report

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**INNOVATION OF BETTER SERVICES AND PRODUCTS**

**Total R&D expenses ($)**

- **Response:** Fifth Third does not report research and development costs. Refer to the “Empowering Customers” (pgs. 25-26) sub-section of the 2020 ESG Report for details on innovative products and services.

   - **Source(s):** 2020 ESG Report

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**COMMUNITY AND SOCIAL VITALITY**

**Total tax paid**

- **Response:** Fifth Third paid $370 million in applicable income tax expense in 2020 with an effective tax rate of 20.6%.

   - **Response:** Refer to Income Taxes Note to Consolidated Financial Statements (pgs. 203-204) in the 2020 Annual Report for additional details.

   - **Source(s):** 2020 Annual Report