



GLOBAL REPORTING INITIATIVE (GRI) INDEX

The Index includes GRI indicators that are relevant for our business. Unless otherwise noted, all data and descriptions apply to our entire Company and are as of the year ended December 31, 2022. This report is intended to meet “Core” requirements of GRI Standards. In some instances, we have also included non-core GRI General Disclosures in this Content Index where we met all or a portion of the requirements of the disclosure within the report or other externally published documents.

Topic-specific disclosures determined to be “non-material” and for which we do not provide significant content in this report have been omitted from this table.

Certain information may not be disclosed within the index below if it is not considered material; privileged or confidential; could cause a competitive disadvantage to our business if publicly disseminated; or is not currently collected in a manner wholly correlative with the related GRI indicator.

Reporting Status:



Fully reporting



Partially reporting



Not reported

Indicator	Reporting Status	Response	Source(s)
GRI 102:General Disclosures 2016			
ORGANIZATIONAL PROFILE			
102-1 Name of the organization		Fifth Third Bancorp	
102-2 Activities, brands, products, and services		Refer to pgs. 4-16 of the 2022 Annual Report. Refer to the “Introduction” (pgs.3 - 21 and “Customers” (pgs. 22 - 32) sections of the 2022 Sustainability Report.	2022 Annual Report 2022 Sustainability Report
102-3 Location of headquarters		38 Fountain Square Plaza, Cincinnati, Ohio 45263	
102-4 Location of operations		Refer to the “Markets Served” (pg. 17) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
102-5 Ownership and legal form		Refer to pg. 17 of the 2022 Annual Report.	2022 Annual Report
102-6 Markets served		Refer to the “Markets Served” (pg.17) sub-section of 2022 Sustainability Report.	2022 Sustainability Report
102-7 Scale of the organization		Refer to pgs. 4-16 of the 2022 Annual Report. Refer to the “Customer” (pgs. 22 - 32) section of the 2022 Sustainability Report.	2022 Annual Report 2022 Sustainability Report
102-8 Information on employees and other workers		Refer to the “Employees” (pgs. 67 - 79) section of the 2022 Sustainability Report.	2022 Sustainability Report



Indicator	Reporting Status	Response	Source(s)
102-9 Supply chain		Refer to “Supplier Diversity” (pgs. 48 - 50) in the “Inclusion and Diversity” sub-section and “Third-Party Management” (pg. 111) sub-section of the 2022 Sustainability Report. Refer to the “Suppliers & Vendors” page on 53.com.	2022 Sustainability Report 53.com
102-10 Significant changes to the organization and its supply chain		Refer to the “Overview of Management’s Discussion and Analysis of Financial Condition and Results of Operations” (pgs. 54-58) of the 2022 Annual Report.	2022 Annual Report
102-11 Precautionary Principle or approach		Refer to the Environmental and Social Risk Management Framework (ESR Framework).	Environmental and Social Risk Management Framework
102-12 External initiatives		Refer to the “About this Report” (pg. 9) and “Our Approach to Sustainability” (pgs. 10 - 15) sub-sections of the 2022 Sustainability Report.	2022 Sustainability Report
102-13 Membership of associations		Refer to the “About this Report” (pg. 9) and “Our Approach to Sustainability” (pgs. 10 - 15) sub-sections of the 2022 Sustainability Report.	2022 Sustainability Report
STRATEGY & ANALYSIS			
102-14 Statement from senior decision-maker		Refer to the “A Message from our Leaders” (pgs. 4 - 7) and “Messages from the Board of Directors” (pgs. 7 - 8) sub-sections of the 2022 Sustainability Report.	2022 Sustainability Report
102-15 Key impacts, risks, and opportunities		Refer to the “From our President and CEO” (pages 1-3) of the 2022 Annual Report Refer to the “Achieving Strong Performance in a Dynamic Environment” (starting on pg.4) sub-section (ending on pg. 16) and the “Risk Factors” (pgs. 30- 46) sub-section of the 2022 Annual Report. Refer to the “Messages from the Board of Directors” (pgs. 7 - 8) and “Climate Risk Management” (pgs. 86 - 90) sub-sections of the 2022 Sustainability Report.	2022 Annual Report 2022 Sustainability Report
ETHICS & INTEGRITY			
102-16 Values, principles, standards, and norms of behavior		Refer to the “Our Approach to Sustainability” (pgs.10 - 15) and “Business Ethics” (pgs. 103 - 104) sub-sections of the 2022 Sustainability Report. Refer to the Employee Code of Business Conduct and Ethics.	2022 Sustainability Report Employee Code of Business Conduct and Ethics
102-17 Mechanisms for advice and concerns about ethics		Refer to the “Business Ethics” (pgs. 103 - 104) sub-section of the 2022 Sustainability Report Refer to “Reporting Concerns” (pg. 7) sub-section of the Employee Code of Business Conduct and Ethics.	2022 Sustainability Report Employee Code of Business Conduct and Ethics



Indicator	Reporting Status	Response	Source(s)
GOVERNANCE			
102-18 Governance structure	●	Refer to the “Corporate Governance” (pgs. 100 - 102) sub-section of the 2022 Sustainability Report, 53 .com (Corporate Governance page), and Investor Relations website (ESG page).	2022 Sustainability Report 53.com Investor Relations website
102-19 Delegating authority	●	Refer to the “Corporate Governance” (pgs. 100 - 102) sub-section of the 2022 Sustainability Report Refer to the Nominating and Corporate Governance (NCG) Committee charter.	2022 Sustainability Report NCG Committee charter
102-20 Executive-level responsibility for economic, environmental, and social topics	●	The Board of Directors is responsible for overseeing the corporate governance, strategy, and risks of Fifth Third, which include risks and opportunities relating to climate change. The Chief Responsibility Officer (CRO) has been appointed as the executive-level position with responsibility for economic, environmental, and social topics. The CRO is the Chair of the Sustainability Committee and provides reports periodically to the Nominating and Corporate Governance Committee and the Board of Directors. Refer to the “Our Approach to Sustainability” (pgs. 10 - 15) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
102-21 Consulting stakeholders on economic, environmental, and social topics	●	Refer to the “Stakeholder Engagement and Materiality Assessment” (pg. 11 and “Climate Strategy” (pg.81) sub-sections of the 2022 Sustainability Report and “Shareholder Engagement” (pg. 45) of the 2023 Proxy Statement.	2022 Sustainability Report 2023 Proxy Statement
102-22 Composition of the highest governance body and its committees	●	Refer to the “Corporate Governance” (pgs. 100 - 102) sub-section of the 2022 Sustainability Report. Refer to the “Committees Composition” (pg. 29) sub-section of the 2023 Proxy Statement.	2022 Sustainability Report 2023 Proxy Statement
102-23 Chair of the highest governance body	●	Refer to the “Corporate Governance” (pgs. 100 - 102) sub-section of the 2022 Sustainability Report. Refer to the “Committees Composition” (pg. 29) sub-section of the 2023 Proxy Statement.	2022 Sustainability Report 2023 Proxy Statement
102-24 Nominating and selecting the highest governance body	●	Refer to the “Election of Directors” (pgs. 15-28) sub-section of the 2023 Proxy Statement.	2023 Proxy Statement
102-25 Conflicts of interest	●	Refer to the “Avoiding Conflicts of Interest” (pgs. 26-38) section of the Employee Code of Business Conduct and Ethics.	Employee Code of Business Conduct and Ethics
102-26 Role of highest governance body in setting purpose, values, and strategy	●	Refer to the Corporate Governance Guidelines Refer to the “Lead Independent Director Letter to our Shareholders” in the 2022 Proxy Statement.	Corporate Governance Guidelines 2023 Proxy Statement



Indicator	Reporting Status	Response	Source(s)
102-27 Collective knowledge of highest governance body	●	Refer to the “Director Skills Matrix” (pg. 27) of the 2023 Proxy Statement.	2023 Proxy Statement
102-28 Evaluating the highest governance body’s performance	●	Refer to the “Corporate Governance” (pgs. 100 - 102) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
102-29 Identifying and managing economic, environmental, and social impacts	◐	Refer to the “Our Approach to Sustainability” (pgs. 10 -15), “Stakeholder Engagement and Materiality Assessment” (pg. 11) and “Corporate Governance” (pgs. 100 - 102) sub-sections of the 2022 Sustainability Report and the NCG Committee charter.	2022 Sustainability Report NCG Committee charter
102-30 Effectiveness of risk management processes	●	Refer to the “Enterprise Risk Management” (pgs. 106 - 107) sub-section of the 2022 Sustainability Report and the Risk and Compliance Committee (RCC) charter.	2022 Sustainability Report RCC charter
102-31 Review of economic, environmental, and social topics	●	Refer to the “Stakeholder Engagement and Materiality Assessment” (pg. 11) sub-section of the 2022 Sustainability Report, the NCG Committee charter, and the RCC charter.	2022 Sustainability Report NCG Committee charter RCC charter
102-32 Highest governance body’s role in sustainability reporting	●	Refer to the “Corporate Governance” (pgs. 100 - 102) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
102-33 Communicating critical concerns	●	Refer to the NCG Committee, the RCC, and the Audit Committee charters.	NCG Committee charter RCC Committee charter Audit Committee charter
102-34 Nature and total number of critical concerns	○	Not Disclosed.	
102-35 Remuneration policies	●	Refer to the “Corporate Governance” (pgs. 100 - 102) sub-section of the 2022 Sustainability Report and the “Board of Directors Compensation” (pgs. 46-48) and “Compensation Discussion and Analysis” (pgs. 49-69) sub-sections of the 2023 Proxy Statement.	2022 Sustainability Report 2023 Proxy Statement
102-36 Process for determining remuneration	●	Refer to the “Corporate Governance” (pgs. 100 - 102) sub-section of the 2022 Sustainability Report and the “Board of Directors Compensation” (pgs. 46-48) and “Compensation Discussion and Analysis” (pgs. 49-69) sub-sections of the 2023 Proxy Statement.	2022 Sustainability Report 2023 Proxy Statement
102-37 Stakeholders’ involvement in remuneration	●	At Fifth Third’s 2022 Annual Meeting, shareholders approved a non-binding advisory “Say-on-Pay” proposal with 95% of the votes cast voting in favor. Refer to the “Board of Directors Compensation” (pgs. 46-48) and “Compensation Discussion and Analysis” (pgs. 49-69) sub-sections of the 2023 Proxy Statement.	2023 Proxy Statement



Indicator	Reporting Status	Response	Source(s)
102-38 Annual total compensation ratio	●	As of December 31, 2022, the ratio of the annual total compensation for our CEO to the median of the annual total compensation of our employees was 130:1. Refer to the “CEO Pay Ratio” (pg.70) section of the 2023 Proxy Statement.	2023 Proxy Statement
102-39 Percentage increase in annual total compensation ratio	●	The annual total compensation ratio decreased from 158:1 as of December 31, 2021 to 130:1 as of December 31, 2022. Refer to the “CEO Pay Ratio” section of the 2022 Proxy Statement (pgs. 70) and the 2023 Proxy Statement (pg. 82).	2022 Proxy Statement 2023 Proxy Statement
STAKEHOLDER ENGAGEMENT			
102-40 List of stakeholder groups	●	Refer to the “Stakeholder Engagement and Materiality Assessment” (pg.11) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
102-41 Collective bargaining agreements	○	Not Disclosed.	
102-42 Identifying and selecting stakeholders	●	Refer to the “Stakeholder Engagement and Materiality Assessment” (pg. 11) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
102-43 Approach to stakeholder engagement	●	Refer to the “Stakeholder Engagement and Materiality Assessment” (pg. 11) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
102-44 Key topics and concerns raised	●	Refer to the “Stakeholder Engagement and Materiality Assessment” (pg. 11) sub-section of the 2022 Sustainability Report. The environmental, social, and governance topics included in the materiality assessment are discussed throughout the 2022 Sustainability Report.	2022 Sustainability Report
REPORTING PRACTICE			
102-45 Entities included in the consolidated financial statements	●	Refer to the “Corporate & Economic Profile” (pg. 16) sub-section of the 2022 Sustainability Report and the “Business Segment Review” (pgs. 23 - 24) and Note 31 “Business Segments” (pgs. 211-214) of the 2022 Annual Report.	2022 Sustainability Report 2022 Annual Report
102-46 Defining report content and topic Boundaries	●	Refer to the “About this Report” (pg. 9), “Our Approach to Sustainability” (pgs. 10 - 15) and “Stakeholder Engagement and Materiality Assessment” (pg. 11) sub-sections in the 2022 Sustainability Report.	2022 Sustainability Report



Indicator	Reporting Status	Response	Source(s)
102-47 List of material topics	●	<p>The following GRI topics were considered material for our reporting:</p> <ul style="list-style-type: none"> • 102: General Disclosures (2016) • 201: Economic Performance (2016) • 202: Market Presence (2019) • 203: Indirect Economic Impacts (2016) • 204: Procurement Practices (2016) • 205: Anti-Corruption (2016) • 206: Anti-Competitive Behavior (2016) • 302: Energy (2016) • 303: Water & Effluents (2018) • 305: Emissions (2016) • 306: Waste (2020) • 307: Environmental Compliance (2016) • 401: Employment (2016) • 404: Training & Education (2016) • 405: Diversity & Equal Opportunity (2016) • 410: Security Practices (2018) • 412: Human Rights Assessment (2016) • 413: Local Communities (2016) • 415: Public Policy (2016) • 417: Marketing & Labeling (2016) • 418: Customer Privacy (2016) • 419: Socioeconomic Compliance (2016) 	
102-48 Restatements of information	●	There were no material financial restatements since the prior report.	
102-49 Changes in reporting	●	There have been no changes in GRI reporting since our prior reporting in our 2021 ESG Report.	
102-50 Reporting period	●	This report covers the period of January 1, 2022 through December 31, 2022, unless otherwise noted, and the narrative may include progress updates through March 31, 2023 where applicable.	
102-51 Date of most recent report	●	The most recent report was the 2021 ESG Report which was produced in June of 2022.	
102-52 Reporting cycle	●	The Sustainability (formerly ESG) Report is expected to be reported on an annual basis.	
102-53 Contact point for questions regarding the report	●	Email Investor Relations at IR@53.com .	
102-54 Claims of reporting in accordance with the GRI Standards	●	This report has been prepared in accordance with the GRI Standards: Core option.	
102-55 GRI content index	●	GRI content index is included on the Investor Relations website (ESG page).	Investor Relations website



Indicator	Reporting Status	Response	Source(s)
102-56 External assurance	●	<p>Certain contents in the following topics were independently verified:</p> <ul style="list-style-type: none"> • 302: Energy (2016) • 303: Water & Effluents (2018) • 305: Emissions (2016) • 306: Waste (2020) <p>Verification statements are available in the Additional Disclosures section of ir.53.com/esg.</p>	Investor Relations website
103-1, Explanation of the material topic and its Boundary	●	<p>Fifth Third's ESG priorities are informed by the results of the "Stakeholder Engagement and Materiality Assessment" (pg.11) sub-section of the 2022 Sustainability Report.</p> <p>Fifth Third's material ESG topics include (in alphabetical order):</p> <ul style="list-style-type: none"> • Business Ethics • Community Financial and Economic Inclusion • Corporate Citizenship and Philanthropy • Corporate Governance • Customer Privacy and Information Security • Employee Engagement and Development • Enterprise Risk Management • Environmental Sustainability • Inclusion and Diversity • Public Policy and Government Relations • Responsible Banking • Third-Party Management 	2022 Sustainability Report
103-2 The management approach and its components	●	<p>"A Message from our Leaders" (pgs. 4 - 6) sub-section of the 2022 Sustainability Report contains information on our management approach.</p> <p>Fifth Third's "Sustainability Priorities and Performance Metrics" (pgs. 13-15) subsection of the 2022 Sustainability Report contains information about our goals and targets.</p> <p>A list of publicly available policies and resources is included in the "Appendix" (pg. 112) of the 2022 Sustainability Report.</p>	2022 Sustainability Report
103-3 Evaluation of the management approach	●	<p>Fifth Third's "Sustainability Priorities and Performance Metrics" (pgs. 13-15) sub-section of the 2022 Sustainability Report is the mechanism for evaluating the effectiveness of the management approach.</p>	2022 Sustainability Report
GRI 201: Economic Performance (2016)			
201-1 Direct economic value generated and distributed	●	<p>Refer to pgs. 1-16 and 57-87 in the 2022 Annual Report and the "Building Stronger Communities" section (pgs. 51 - 66) of the 2022 Sustainability Report.</p>	2022 Annual Report 2022 Sustainability Report



Indicator	Reporting Status	Response	Source(s)
201-2 Financial implications and other risks and opportunities due to climate change	●	Refer to the “Strategy” (pgs. 12-24) section of the 2021 TCFD Report. The Bank’s TCFD Report and CDP questionnaire responses are available on our Investor Relations website.	2021 TCFD Report
201-3 Defined benefit plan obligations and other retirement plans	●	<p>Fifth Third Bancorp recognizes the overfunded and underfunded status of its Retirement and Benefit Plans as an asset and liability, respectively, in Note 22 “Retirement and Benefit Plans” to Consolidated Financial Statements (pg. 187- 189) of the 2022 Annual Report.</p> <p>The Defined Benefit Pension Plan was frozen (participation and benefit accruals) in 1998. There is a trust fund that holds the assets that fund this plan. The plan’s liabilities (Projected Benefit Obligation under FASB Accounting Standards) as of December 31, 2021 were \$120M versus the fair value of assets as of December 31, 2022 in the pension trust of \$109M.</p> <p>Assumptions used to value the plan’s liabilities: The Projected Benefit Obligation is based on a 2.85% discount rate. The mortality assumption used is as follows: For non-annuitants, PRI-2012 “Employees” table with generational projection using scale MP-2021. For annuitants, PRI-2012 “Non-Disabled” table with generational projection using scale MP-2021.</p> <p>Fifth Third Bank’s main ongoing retirement program is a 401(k) plan that will provide a match of up to 7% of eligible compensation. 80 percent of employees participate in this plan. Employees may contribute up to the maximum allowable by law and the Bank matches the employees’ contributions based on the following schedule:</p> <p>Employee contribution / Employer contribution</p> <ul style="list-style-type: none"> • 1% of eligible pay / 1.5% of eligible pay • 2% of eligible pay / 3% of eligible pay • 3% of eligible pay / 4% of eligible pay • 4% of eligible pay / 5% of eligible pay • 5% of eligible pay / 6% or eligible pay • 6% or more of eligible pay / 7% of eligible pay 	2022 Annual Report
201-4 Financial assistance received from government	●	Applicable income tax expense for all periods includes the benefit from tax-exempt income, tax-advantaged investments, certain gains on sales of leveraged leases that are exempt from federal taxation and tax credits (and other related tax benefits). Refer to Note 21 “Income Taxes” to Consolidated Financial Statements (pgs. 185-186) of the 2022 Annual Report.	2022 Annual Report



Indicator	Reporting Status	Response	Source(s)
GRI 202: Market Presence (2019)			
202-1 Ratios of standard entry level wage by gender compared to local minimum wage		In January 2018, the Bank raised its minimum hourly rate from \$12 to \$15. That was followed in October 2019 by an increase from \$15 to \$18 per hour. In July 2022, the bank again increased the minimum hourly rate. A new \$20 minimum hourly wage that benefited nearly 95% of employees in retail branches and operations support functions, including customer contact centers.	
202-2 Proportion of senior management hired from the local community		Not Disclosed.	
GRI 203: Indirect Economic Impacts (2016)			
203-1 Infrastructure investments and services supported		Refer to the “Building Stronger Communities” section (pgs. 51 - 66) of the 2022 Sustainability Report.	2022 Sustainability Report
203-2 Significant indirect economic impacts		Refer to the “Customers” (pgs. 22 - 32) and “Building Stronger Communities” (pgs. 51 - 66) sections of the 2022 Sustainability Report.	2022 Sustainability Report
GRI 204: Procurement Practices (2016)			
204-1 Proportion of spending on local suppliers		Refer to the “Supplier Diversity” (pgs. 48 - 50) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
GRI 205: Anti-Corruption (2016)			
205-1 Operations assessed for risks related to corruption		Refer to the “Anti-Competitive Activities” (pg. 104) sub-section of 2022 Sustainability Report and the “Complying with Laws, Regulations and Policies” (pgs. 20-25) section of the Employee Code of Business Conduct & Ethics.	2022 Sustainability Report Employee Code of Business Conduct & Ethics
205-2 Communication and training about anti-corruption policies and procedures		Refer to the “Business Ethics” (pgs. 103 - 104) sub-section of 2022 Sustainability Report.	2022 Sustainability Report
205-3 Confirmed incidents of corruption and actions taken		Refer to Note 19 “Legal and Regulatory Proceedings” to Consolidated Financial Statements (pgs. 181-183) in the 2022 Annual Report.	2022 Annual Report
GRI 206: Anti-Competitive Behavior (2016)			
206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices		Refer to Note 19 “Legal and Regulatory Proceedings” to Consolidated Financial Statements (pgs. 181-183) of the 2022 Annual Report.	2022 Annual Report
GRI 302: Energy (2016)			
302-1 Energy consumption within the organization		Total energy use in 2022 was 206,593 MWh. Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2022 Sustainability Report.	2022 Sustainability Report



Indicator	Reporting Status	Response	Source(s)
302-2 Energy consumption outside of the organization		Fifth Third reports on Scope 3 greenhouse gas emissions in nine categories as a proxy for energy consumption outside of the organization. Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2022 Sustainability Report.	
302-3 Energy intensity		Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2022 Sustainability Report.	2022 Sustainability Report
302-4 Reduction of energy consumption		Fifth Third has reduced energy consumption by 39% since 2014 based on per square foot owned or ground-leased buildings where we receive a utility bill. Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2022 Sustainability Report.	2022 Sustainability Report
302-5 Reductions in energy requirements of products and services		Not Disclosed.	
GRI 303: Water & Effluents (2018)			
303-1 Interactions with water as a shared resource		Fifth Third tracks water purchased from local water utilities as tracked by utility water meters. Fifth Third is committed to reducing its water consumption 50% by 2030. This commitment was made with the understanding that water is a limited resource and requires significant energy to manage. To date, Fifth Third has reduced its water consumption 37% compared to 2014. Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2022 Sustainability Report.	2022 Sustainability Report
303-2 Management of water discharge-related impacts		Fifth Third tracks water purchased from local water utilities as tracked by utility water meters. Fifth Third is committed to reducing its water consumption 50% by 2030. This commitment was made with the understanding that water is a limited resource and requires significant energy to manage. To date, Fifth Third has reduced its water consumption 37% compared to 2014. Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2022 Sustainability Report.	2022 Sustainability Report



Indicator	Reporting Status	Response	Source(s)
303-3 Water withdrawal		<p>As a financial institution that operates office space, water usage (withdraw) typically involves the use of municipal water for sinks/bathrooms, office cleaning, landscape irrigation and some minimal mechanical uses. In a small number of cases, Fifth Third uses local on-site water wells as a water source. Water is discharged to municipal sewer systems or to the ground in the case of retail landscaping activity.</p> <p>Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2022 Sustainability Report.</p>	2022 Sustainability Report
303-5 Water consumption		<p>Fifth Third tracks water purchased from local water utilities as tracked by utility water meters. Fifth Third is committed to reducing its water consumption 50% by 2030. This commitment was made with the understanding that water is a limited resource and requires significant energy to manage. To date, Fifth Third has reduced its water consumption 37% compared to 2014.</p> <p>Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2022 Sustainability Report.</p>	2022 Sustainability Report
GRI 305: Emissions (2016)			
305-1 Direct (Scope 1) GHG emissions		<p>Scope 1 greenhouse gas emissions in 2022 were 11,645 MT CO₂e. Fifth Third retired carbon offsets for 100% of Scope 1 emissions to achieve carbon neutrality in 2022. Carbon offsets were obtained from A-Gas HFC Project (Ohio) and Ascend Performance Materials (Florida). All carbon offsets are register with a leading carbon offset registry and independently verified in accordance with industry best practices.</p> <p><i>Scope 1 emissions have been independently verified. Verification statements are available in the Additional Disclosures section of ir.53.com/esg.</i></p> <p>Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2021 ESG Report.</p>	2022 Sustainability Report Investor Relations website



Indicator	Reporting Status	Response	Source(s)
305-2 Energy indirect (Scope 2) GHG emissions	●	<p>Scope 2 (location-based) greenhouse gas emissions in 2022 were 65,075 MT CO₂e. Fifth Third purchased renewable power to account for 100% of its electric needs in 2022.</p> <p><i>Scope 2 emissions have been independently verified. Verification statements are available in the Additional Disclosures section of ir.53.com/esg.</i></p> <p>Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2022 Sustainability Report.</p>	<p>2022 Sustainability Report Investor Relations website</p>
305-3 Other indirect (Scope 3) GHG emissions	◐	<p>Scope 3 greenhouse gas emissions in 2022 were 286,778 MTCO₂e (categories 1, 2, 3, 4, 5, 6, 7 & 13). Fifth Third retired carbon offsets for 100% of Scope 3 emissions to achieve carbon neutrality in 2022. Carbon offsets were obtained from A-Gas HFC Project (Ohio) and Ascend Performance Materials (Florida). All carbon offsets are register with a leading carbon offset registry and independently verified in accordance with industry best practices.</p> <p><i>Scope 3 emissions have been independently verified. Verification statements are available in the Additional Disclosures section of ir.53.com/esg.</i></p> <p>Refer to the “Operational Sustainability” (pgs. 91 - 95) sub-section and “Environmental Data” table (pgs. 96 - 98) of the 2022 Sustainability Report.</p>	<p>2022 Sustainability Report Investor Relations website</p>
305-4 GHG emissions intensity	●	<p>Refer to our most current CDP - Climate Change questionnaire response available on Investor Relations website; see sections (C6 .10).</p>	<p>CDP - Climate Change Questionnaire Responses</p>
305-5 Reduction of GHG emissions	●	<p>In 2017, Fifth Third set five bold sustainability goals, including a reduction of location-based greenhouse gas (GHG) emissions of 25% from a 2014 baseline. In 2019, Fifth Third achieved this goal and by the end of 2021 had reduced our operational GHG emissions by over 46%. Building on the 2017 goal, we set a goal in 2022 to reduce our scope 1 and 2 GHG emissions by 75% from the 2014 baseline.</p> <p>Refer to the “Operational Sustainability” (pgs. 91-95) sub-section and “Environmental Data” table (pgs. 96-98) of the 2022 Sustainability Report.</p>	<p>2022 Sustainability Report</p>



Indicator	Reporting Status	Response	Source(s)
GRI 306: Waste (2020)			
306-1 Waste generation and significant waste-related impacts	◐	Waste (tons) in 2022: <ul style="list-style-type: none"> • Recycled/composted material: 1,825 • Secure shred paper recycling: 3,797 • Municipal solid waste: 4,355 Refer to the “Operational Sustainability” (pgs. 91-95) sub-section and “Environmental Data” table (pg. 96-98) of the 2022 Sustainability Report.	2022 Sustainability Report
306-2 Management of significant waste-related impacts	◐	Our focus on secure destruction and recycling of this paper remains a priority and included the recycling of more than 7 million pounds of paper in 2022. Fifth Third has also continued to support digitization in office and customer-facing applications to reduce the need and use of paper. With respect to construction and demolition activity, Fifth Third has established diversion requirements for partners to ensure material is being managed responsibly. At our Madisonville campus in Cincinnati, we have instituted food waste composting as an additional waste mitigation strategy. Refer to the “Operational Sustainability” (pgs. 91-95) sub-section and “Environmental Data” table (pgs. 96-98) of the 2022 Sustainability Report.	2022 Sustainability Report
306-5 Waste directed to disposal	◐	Fifth Third waste diversion rate in 2022 was 58%. Fifth Third set a new goal in 2022 to divert 75% of our waste from landfills by 2030. Refer to the “Operational Sustainability” (pgs. 91-95) sub-section and “Environmental Data” table (pgs. 96-98) of the 2022 Sustainability Report.	2022 Sustainability Report
GRI 307: Environmental Compliance (2016)			
307-1 Non-compliance with environmental laws and regulations	●	Any material non-compliance with environmental laws and regulations would be reported in the 2022 Annual Report.	2022 Annual Report
GRI 401: Employment (2016)			
401-1 New employee hires and employee turnover	◐	In 2022: <ul style="list-style-type: none"> • Total number of new employees: 4,732 • Internal % Hire: 2,547 (35%) • Average number of open requisitions: 1,567 • Total Hires for the year: 7,279 • Employee Turnover: 21.0% Refer to the “Employees” (pgs. 67-79) section of the 2022 Sustainability Report.	2022 Sustainability Report



Indicator	Reporting Status	Response	Source(s)
401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	●	U.S. is the definition used for significant operations. The benefits are available to all full-time and part-time (20+hours) except long-term disability and adoption reimbursement benefits are for full-time employees only. Refer to the “Caring for Employees” (pgs. 77-79) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
401-3 Parental leave	◐	Refer to the “Caring for Employees” (pgs. 77-79) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
GRI 404: Training & Education (2016)			
404-1 Average hours of training per year per employee	◐	Average training per employee in 2022 was 40 hours. Refer to the “Empowering Employee Development” (pgs. 70-72) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
404-2 Programs for upgrading employee skills and transition assistance programs	●	Refer to the “Empowering Employee Development” (pgs. 70-72) sub-section of 2022 Sustainability Report for listing of programs to upgrade and development employee skills. Employees are eligible for transition assistance when an organizational change results in termination of employment.	2022 Sustainability Report
404-3 Percentage of employees receiving regular performance and career development reviews	◐	Refer to the “Performance Management” (pgs. 73-74) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
GRI 405: Diversity & Equal Opportunity (2016)			
405-1 Diversity of governance bodies and employees	●	Fifth Third’s Board is 29% female, 14% ethnic diverse, and 36% either female or ethnic diverse. Refer to the “Board of Directors Highlights” (pg. 5) of 2022 Proxy Statement and the “Employee Demographics” table (pg. 54) and “Corporate Governance” section (pgs. 100-102) of the 2022 Sustainability Report.	2023 Proxy Statement 2022 Sustainability Report
405-2 Ratio of basic salary and remuneration of women to men	◐	Refer to the “Compensation” sub section (pg. 76) of the 2022 Sustainability Report.	2022 Sustainability Report
GRI 410: Security Practices (2018)			
410-1 Security personnel trained in human rights policies and procedures	●	100% of Physical Security plus all contracted guards complete the required Fifth Third Annual Compliance courses. Refer to the “Workplace Safety and Security” (pg. 79) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report



Indicator	Reporting Status	Response	Source(s)
GRI 412: Human Rights Assessment (2016)			
412-1 Operations that have been subject to human rights reviews or impact assessments		<p>In 2022 and for the seventh consecutive year, Fifth Third has been awarded a score of 100% on the Corporate Equality Index (CEI), the nation’s premier benchmarking survey and report on corporate policies and practices related to LGBT workplace equality, administered by the Human Rights Campaign (HRC) Foundation.</p> <p>Refer to the “Inclusion and Diversity” (pgs. 41-50) and “Human Rights” (pg. 104) sub- sections of the 2022 Sustainability Report.</p>	2022 Sustainability Report
412-2 Employee training on human rights policies or procedures		<p>In 2022 and for the seventh consecutive year, Fifth Third has been awarded a score of 100% on the Corporate Equality Index (CEI), the nation’s premier benchmarking survey and report on corporate policies and practices related to LGBT workplace equality, administered by the Human Rights Campaign (HRC) Foundation.</p> <p>Refer to the “Inclusion and Diversity” (pgs. 41-50) and “Human Rights” (pg. 104) sub- sections of the 2022 Sustainability Report.</p>	2022 Sustainability Report
412-3 Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening		<p>In 2022 and for the seventh consecutive year, Fifth Third has been awarded a score of 100% on the Corporate Equality Index (CEI), the nation’s premier benchmarking survey and report on corporate policies and practices related to LGBT workplace equality, administered by the Human Rights Campaign (HRC) Foundation.</p> <p>Refer to the “Inclusion and Diversity” (pgs. 41-50) and “Human Rights” (pg. 104) sub- sections of the 2022 Sustainability Report.</p>	2022 Sustainability Report
GRI 413: Local Communities (2016)			
413-1 Operations with local community engagement, impact assessments, and development programs		Refer to the “Building Stronger Communities” (pgs. 51-66) sub-section of 2022 Sustainability Report.	2022 Sustainability Report
413-2 Operations with significant actual and potential negative impacts on local communities		Any significant actual or potential negative impacts of operations would be reported in the 2022 Annual Report.	2022 Annual Report
GRI 415: Public Policy (2016)			
415-1 Political contributions		Our Political Contributions Reports are available on the Investor Relations website.	Political Contributions Reports
GRI 417: Marketing & Labeling (2016)			
417-1 Requirements for product and service information and labeling		Refer to the “Responsible Banking” (pgs. 30 - 32) sub-section of the 2022 Sustainability Report.	2022 Sustainability Report
417-2 Incidents of non- compliance concerning product and service information and labeling		Not Disclosed.	



Indicator	Reporting Status	Response	Source(s)
417-3 Incidents of non-compliance concerning marketing communications		Not Disclosed.	
GRI 418: Customer Privacy (2016)			
418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data		Any material cybersecurity incidents would be reported in the 2022 Annual Report.	2022 Annual Report
GRI 419: Socioeconomic Compliance (2016)			
419-1 Non-compliance with laws and regulations in the social and economic area		Refer to the Legal Risks disclosures (pgs. 38-41) of 2022 Annual Report.	2022 Annual Report