

Environmental Data

Normalizing Metrics	Unit	2019	2018	2017	2016	2015	2014
Employee headcount	FTE	19,869	17,437	18,125	17,844	18,261	18,351
Square Footage	Square Feet	10,167,362	9,399,846	10,092,544	10,558,092	11,206,917	11,395,264
Greenhouse Gas Emissions ^{a, b}							
Scope 1 emissions	MT CO2e	13,233	14,046	12,116	11,421	14,668	18,671
Scope 2 emissions (Location-based)	MT CO2e	79,417	91,519	94,617	119,315	130,099	134,176
Scope 2 emissions (Market-based)	MT CO2e	2,108	61,380	58,315	78,283	86,807	90,052
Total Scope 1 and Scope 2 (Location-based)	MT CO2e	92,650	105,565	106,733	130,736	144,767	152,847
Reduction compared to 2014 baseline (Location-based)	%	39.38%	30.93%	30.17%	14.47%	5.29%	0.00%
Total Scope 1 and Scope 2 (Market-based)	MT CO2e	15,341	75,426	70,431	89,704	101,475	108,723
Reduction compared to 2014 baseline (Market-based)	%	85.89%	30.63%	35.22%	17.49%	6.67%	0.00%
Scope 3 emissions from employee business travel	MT CO2e	12,271	12,904	10,249	6,432	6,165	5,792
Renewable Power Use ^d							
RECs from Aulander Holloman Solar Project via VPPA	MWh	84,840	0	0	0	0	0
RECs from other Sources	MWh	64,568	54,000	65,000	65,000	67,771	69,589
Energy Consumption ^a							
Electricity	MWh	153,334	167,541	172,619	193,179	210,167	219,702
Natural gas	MWh	59,619	66,900	59,129	54,349	78,827	98,965
Chilled Water	MWh	98	175	306	395	279	226
Diesel	MWh	233	1,648	215	509	184	585
Gasoline	MWh	32	25	N/A	N/A	N/A	N/A
Jet Fuel	MWh	5,303	5,130	4,864	N/A	N/A	N/A
Total Energy Use	MWh	218,619	241,419	237,133	248,432	289,456	319,479
Water Consumption ^a							
Water Usage	Kilo gallons	161,108	195,058	211,268	221,497	215,779	258,277
Waste ^a							
Recycled/Composted Material	Tons	1,894	1,723	N/A	N/A	N/A	N/A
Secure Shred Paper Recycling	Tons	3,631	3,942	4,034	3,692	4,285	2,395
Municipal solid waste	Tons	4,526	4,483	N/A	N/A	N/A	N/A
Diversion rate (%)	%	55.0%	55.8%	N/A	N/A	N/A	N/A
Sustainability Goals (Key Performance Indicators) ^{a, c}							
Energy consumption per square foot	kBTU/SF	82.0	84.4	79.4	84.2	88.8	98.3
Water consumption per square foot	gallons/SF	23.9	26.2	27.9	27.4	26.2	31.0
Landfill waste per FTE	pound/FTE	493.4	514.2	N/A	N/A	N/A	N/A
Scope 1 & Scope 2 GHGs (Location-based)	MT CO2e	73,087	75,397	74,473	90,587	98,688	106,103
Percent of power from renewable sources ^d	%	97.4%	32.2%	37.7%	33.6%	32.2%	31.7%
Other Metrics							
CDP Climate Change Survey Score		A-	C	C	C	C/94	C/95
LEED Certified Square Footage	Square Feet	150,943	146,766	137,997	134,984	126,528	114,459

N/A = Not available.

a Consumption information from locations acquired as part of 2019 merger with MB Financial are not included in energy, water, and waste KPI calculations since there is not yet one full year of data.

b Scope 1, 2, and 3 emissions were independently verified. Verification statements are available in the Additional Disclosures section of ir.53.com/esg/.

c Energy and water consumption KPI calculations are relative to a 2014 baseline and are calculated for owned or ground-leased buildings where we receive a utility bill. The GHG emissions KPI is location-based using national average emissions factors for all locations where we receive a utility bill. Energy use and water use are calculated per square foot. Landfill waste is relative to a 2018 baseline and calculated per FTE using all locations where we have reported waste data. The 2019 KPIs were independently assured; the assurance statement is available in the Additional Disclosures section of ir.53.com/esg/.

d The Aulander Holloman Solar Project's grand opening occurred on August 29, 2019, making Fifth Third the first Fortune 500 company to achieve 100% solar power on a forward-looking basis. For calendar year 2019, RECs were obtained from the Aulander Holloman project and the Miami Wind Energy Center in Texas.