## SelectQuote, Inc. Reports Third Quarter of Fiscal Year 2023 Results

## Third Quarter of Fiscal Year 2023 - Consolidated Earnings Highlights

- Revenue of $\$ 299.4$ million
- Net income of $\$ 9.3$ million
- Adjusted EBITDA* of $\$ 44.0$ million

Updating Fiscal Year 2023 Guidance Ranges:

- Revenue now expected in a range of $\$ 950$ million to $\$ 970$ million
- Net loss now expected in a range of $\$ 68$ million to $\$ 48$ million
- Adjusted EBITDA* now expected in a range of $\$ 40$ million to $\$ 50$ million


## Third Quarter of Fiscal Year 2023 - Segment Highlights

## Senior

- Revenue of $\$ 185.2$ million
- Adjusted EBITDA* of $\$ 59.2$ million
- Approved Medicare Advantage policies of 165,530


## Healthcare Services

- Revenue of $\$ 70.7$ million
- Adjusted EBITDA* of \$(3.4) million
- Approximately 45,000 SelectRx members

Life

- Revenue of $\$ 37.0$ million
- Adjusted EBITDA* of $\$ 5.3$ million


## Auto \& Home

- Revenue of $\$ 8.2$ million
- Adjusted EBITDA* of $\$ 2.6$ million

OVERLAND PARK, Kan., May 10, 2023--(BUSINESS WIRE)--SelectQuote, Inc. (NYSE: SLQT) reported consolidated revenue for the third quarter of fiscal year 2023 of $\$ 299.4$ million compared to consolidated revenue for the third quarter of fiscal year 2022 of $\$ 274.3$ million. Consolidated net income for the third quarter of fiscal year 2023 was $\$ 9.3$ million compared to consolidated net loss for the third quarter of fiscal year 2022 of $\$ 7.0$ million. Finally, consolidated Adjusted EBITDA* for the third quarter of fiscal year 2023 was $\$ 44.0$ million compared to consolidated Adjusted EBITDA* for the third quarter of fiscal year 2022 of $\$ 12.2$ million.

SelectQuote Chief Executive Officer, Tim Danker, added, "Our strong results for the third quarter are an ongoing function of our strategic redesign and the continued scale of our Healthcare Services segment. None of this would be possible without the hard work of our operational teams and importantly, SelectQuote's talented workforce. We are proud of our achievements over the past five quarters and firmly believe our results validate our strategy to drive more predictable profit and cash flow. Specifically, in Senior, our continued gains in agent productivity, costs per policy and policyholder persistency drove margin and cash flow that were inline with previous peak results, despite increased conservatism in booked lifetime values per policy. More importantly, we believe the demonstrated unit economics in Senior were achieved with substantially enhanced forecast visibility, which drove our out performance as we were able to scale volume in both AEP and OEP."
"Our Healthcare Services business, headlined by SelectRx, also made meaningful progress toward scaled profitability, which we expect to accelerate as membership continues to onboard and season. SelectRx's value continues to resonate with consumers, and SelectRx will increasingly benefit SelectQuote's financial profile given its accelerated cash flow dynamics compared to Senior."

Mr. Danker concluded, "Based on SelectQuote's overall out performance year-to-date, we increased our guidance for fiscal year 2023 and have positioned the business very well as we plan for fiscal 2024."

## Segment Results

We currently report on four segments: 1) Senior, 2) Healthcare Services, 3) Life, and 4) Auto \& Home. The performance measures of the segments include total revenue and Adjusted EBITDA.* Costs of revenue, cost of goods sold-pharmacy revenue, marketing and advertising, selling, general, and administrative, and technical development operating expenses that are directly attributable to a segment are reported within the applicable segment. Indirect costs of revenue, marketing and advertising, selling, general, and administrative, and technical development operating expenses are allocated to each segment based on varying metrics such as headcount. Adjusted EBITDA is calculated as total revenue for the applicable segment less direct and allocated costs of revenue, cost of goods sold, marketing and advertising, technical development, and selling, general, and administrative operating costs and expenses, excluding depreciation and amortization expense; gain or loss on disposal of property, equipment, and software; share-based compensation expense; and non-recurring expenses such as severance payments and transaction costs. Adjusted EBITDA Margin is calculated as Adjusted EBITDA divided by revenue.

## Senior

## Financial Results

The following table provides the financial results for the Senior segment for the periods presented:

|  | Three Months Ended March 31, |  | \% Change | Nine Months Ended March 31, |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (in thousands) | 2023 | 2022 |  | 2023 | 2022 |  |
| Revenue | \$ 185,200 | \$ 210,973 | (12)\% | \$486,541 | \$ 459,272 | 6 \% |
| Adjusted EBITDA* | 59,166 | 39,950 | 48 \% | 138,933 | $(129,311)$ | 207 \% |
| Adjusted EBITDA Margin* | $32 \%$ | 19 \% |  | 29 \% | (28)\% |  |

## Operating Metrics

## Submitted Policies

Submitted policies are counted when an individual completes an application with our licensed agent and provides authorization to the agent to submit the application to the insurance carrier partner. The applicant may have additional actions to take before the application will be reviewed by the insurance carrier.

The following table shows the number of submitted policies for the periods presented:

|  | Three Months Ended March 31, |  | \% Change | Nine Months Ended March 31, |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2023 | 2022 |  | 2023 | 2022 |  |
| Medicare Advantage | 196,372 | 242,721 | (19)\% | 538,247 | 678,827 | (21)\% |
| Medicare Supplement | 675 | 1,389 | (51)\% | 2,905 | 6,318 | (54)\% |
| Dental, Vision and Hearing | 21,175 | 40,178 | (47)\% | 59,513 | 122,214 | (51)\% |
| Prescription Drug Plan | 416 | 1,079 | (61)\% | 2,082 | 6,193 | (66)\% |
| Other | 1,864 | 4,907 | (62)\% | 5,402 | 11,436 | (53)\% |
| Total | 220,502 | 290,274 | (24)\% | 608,149 | 824,988 | (26)\% |

## Approved Policies

Approved policies represents the number of submitted policies that were approved by our insurance carrier partners for the identified product during the indicated period. Not all approved policies will go in force.

The following table shows the number of approved policies for the periods presented:

|  | Three Months Ended March 31, |  | \% Change | Nine Months Ended March 31, |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2023 | 2022 |  | 2023 | 2022 |  |
| Medicare Advantage | 165,530 | 196,377 | (16)\% | 467,540 | 546,031 | (14)\% |
| Medicare Supplement | 557 | 1,159 | (52)\% | 2,184 | 4,654 | (53)\% |
| Dental, Vision and Hearing | 16,968 | 34,486 | (51)\% | 47,940 | 101,251 | (53)\% |
| Prescription Drug Plan | 521 | 1,095 | (52)\% | 1,794 | 5,315 | (66)\% |
| Other | 1,029 | 3,836 | (73)\% | 3,932 | 9,199 | (57)\% |
| Total | 184,605 | 236,953 | (22)\% | 523,390 | 666,450 | (21)\% |

## Lifetime Value of Commissions per Approved Policy

Lifetime value of commissions per approved policy represents commissions estimated to be collected over the estimated life of an approved policy based on multiple factors, including but not limited to, contracted commission rates, carrier mix and expected policy persistency with applied constraints. The lifetime value of commissions per approved policy is equal to the sum of the commission revenue due upon the initial sale of a policy, and when applicable, an estimate of future renewal commissions.

The following table shows the lifetime value of commissions per approved policy for the periods presented:

| (dollars per policy): | Three Months Ended March 31, |  |  |  | \% Change | Nine Months Ended March 31, |  |  |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2023 |  | 2022 |  |  |  |  |  | 22 |  |
| Medicare Advantage | \$ | 965 | \$ | 933 | 3 \% | \$ | 888 | \$ | 935 | (5)\% |
| Medicare Supplement |  | 871 |  | 949 | (8)\% |  | 994 |  | 1,275 | (22)\% |
| Dental, Vision and Hearing |  | 91 |  | 120 | (24)\% |  | 95 |  | 123 | (23)\% |
| Prescription Drug Plan |  | 194 |  | 229 | (15)\% |  | 211 |  | 235 | (10)\% |
| Other |  | 123 |  | 95 | 29 \% |  | 100 |  | 77 | 30 \% |

## Healthcare Services

## Financial Results

The following table provides the financial results for the Healthcare Services segment for the periods presented:

| (in thousands) | Three Months Ended March 31, |  |  |  | \% Change | Nine Months Ended March 31, |  |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2023 |  | 2022 |  | 2023 |  | 2022 |  |
| Revenue | \$ | 70,725 | \$ | 23,123 | 206 \% | \$ 169,270 |  | 40,183 | 321 \% |
| Adjusted EBITDA* |  | $(3,366)$ |  | $(7,768)$ | 57 \% | $(24,456)$ |  | $(20,113)$ | (22)\% |
| Adjusted EBITDA Margin* |  | (5)\% |  | (34)\% |  | (14)\% |  | (50)\% |  |

## Operating Metrics

## Members

The total number of SelectRx members represents the amount of active customers to which an order has been shipped, as this is the primary key driver of revenue for Healthcare Services.

The following table shows the total number of SelectRx members as of the periods presented:
Total SelectRx Members $\quad \frac{\text { March 31, 2023 }}{44,993} \frac{\text { March 31, 2022 }}{16,991}$

## Combined Senior and Healthcare Services - Consumer Per Unit Economics

The opportunity to leverage our existing database and distribution model to improve access to healthcare services for our consumers has created a need for us to review our key metrics related to our per unit economics. As we think about the revenue and expenses for Healthcare Services, we note that they are derived from the marketing acquisition costs associated with the sale of an MA or MS policy, some of which costs are allocated directly to Healthcare Services, and therefore determined that our per unit economics measure should include components from both Senior and Healthcare Services. See details of revenue and expense items included in the calculation below.

Combined Senior and Healthcare Services consumer per unit economics represents total MA and MS commissions; other product commissions; other revenues, including revenues from Healthcare Services; and operating expenses associated with Senior and Healthcare Services, each shown per number of approved MA and MS policies over a given time period. Management assesses the business on a per-unit basis to help ensure that the revenue opportunity associated with a successful policy sale is attractive relative to the marketing acquisition cost. Because not all acquired leads result in a successful policy sale, all per-policy metrics are based on approved policies, which is the measure that triggers revenue recognition.

The MA and MS commission per MA/MS policy represents the LTV for policies sold in the period. Other commission per MA/MS policy represents the LTV for other products sold in the period, including DVH prescription drug plan, and other products, which management views as additional commission revenue on our agents' core function of MA/MS policy sales. Pharmacy revenue per MA/MS policy represents revenue from SelectRx and other revenue per MA/MS policy represents revenue from Population Health, production bonuses, marketing development funds, lead generation revenue, and adjustments from the Company's reassessment of its cohorts' transaction prices. Total operating expenses per MA/MS policy represents all of the operating expenses within Senior and Healthcare Services. The revenue to customer acquisition cost ("CAC") multiple represents total revenue per MA/MS policy as a multiple of total marketing acquisition cost, which represents the direct costs of acquiring leads. These costs are included in marketing and advertising expense within the total operating expenses per MA/MS policy.

The following table shows combined Senior and Healthcare Services consumer per unit economics for the periods presented. Based on the seasonality of Senior and the fluctuations between quarters, we believe that the most relevant view of per unit economics is on a rolling 12 -month basis. All per MA/MS policy metrics below are based on the sum of approved MA/MS policies, as both products have similar commission profiles.

| (dollars per approved policy): | Twelve Months Ended March 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2023 |  | 2022 |  |
| Medicare Advantage and Medicare Supplement approved policies |  | 586,238 |  | 636,195 |
| Medicare Advantage and Medicare Supplement commission per MA/MS policy | \$ | 886 | \$ | 963 |
| Other commission per MA/MS policy |  | 15 |  | 29 |
| Pharmacy revenue per MA/MS policy |  | 320 |  | 52 |
| Other revenue per MA/MS policy |  | 66 |  | (64) |
| Total revenue per MA/MS policy |  | 1,287 |  | 980 |
| Total operating expenses per MA/MS policy |  | $(1,167)$ |  | $(1,176)$ |
| Adjusted EBITDA per MA/MS policy * | \$ | 120 | \$ | (196) |
| Adjusted EBITDA Margin per MA/MS policy * |  | 9 \% |  | (20)\% |
| Revenue/CAC multiple |  | 3.5X |  | 1.8X |

Total revenue per MA/MS policy increased $31 \%$ for the twelve months ended March 31, 2023 compared to the twelve months ended March 31, 2022, primarily due to the increase in pharmacy revenue. Total operating expenses per MA/MS policy were nearly flat for the twelve months ended March 31, 2023 compared to the twelve months ended March 31, 2022, driven by a decrease in our marketing and advertising costs, which was offset by an increase in cost of goods sold-pharmacy revenue for Healthcare Services due to the growth of the business.

## Life

## Financial Results

The following table provides the financial results for the Life segment for the periods presented:

| (in thousands) | Three Months Ended March 31, |  |  |  | \% Change | Nine Months Ended March 31, |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2023 |  | 2022 |  | 2023 | 2022 |  |
| Revenue | \$ | 36,950 | \$ | 38,625 | (4)\% | \$ 107,780 | \$ 116,645 | (8)\% |
| Adjusted EBITDA* |  | 5,303 |  | $(2,662)$ | 299 \% | 16,371 | (701) | 2435 \% |
| Adjusted EBITDA Margin* |  | 14 \% |  | (7)\% |  | 15 \% | (1)\% |  |

## Operating Metrics

Life premium represents the total premium value for all policies that were approved by the relevant insurance carrier partner and for which the policy document was sent to the policyholder and payment information was received by the relevant insurance carrier partner during the indicated period. Because our commissions are earned based on a percentage of total premium, total premium volume for a given period is the key driver of revenue for our Life segment.

The following table shows term and final expense premiums for the periods presented:

| (in thousands) | Three Months Ended March 31, |  |  |  | \% Change | Nine Months Ended March 31, |  |  |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2023 |  | 2022 |  |  | 2023 |  | 2022 |  |
| Term Premiums | \$ | 17,528 | \$ | 14,933 | 17 \% | \$ | 48,450 | \$ | 45,990 | 5 \% |
| Final Expense Premiums |  | 19,308 |  | 28,532 | (32)\% |  | 58,766 |  | 83,718 | (30)\% |
| Total | \$ | 36,836 | \$ | 43,465 | (15)\% |  | 107,216 |  | 129,708 | (17)\% |

## Auto \& Home

## Financial Results

The following table provides the financial results for the Auto \& Home segment for the periods presented:

| (in thousands) | Three Months Ended March 31, |  |  |  | \% Change | Nine Months Ended March 31, |  |  |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2023 |  | 2022 |  |  | 2023 |  | 2022 |  |
| Revenue | \$ | 8,238 | \$ | 7,152 | 15 \% | \$ | 23,128 | \$ | 20,755 | 11 \% |
| Adjusted EBITDA* |  | 2,591 |  | 1,150 | 125 \% |  | 7,315 |  | 3,957 | 85 \% |
| Adjusted EBITDA Margin* |  | $31 \%$ |  | 16 \% |  |  | 32 \% |  |  |  |

## Operating Metrics

Auto \& Home premium represents the total premium value of all new policies that were approved by our insurance carrier partners during the indicated period. Because our commissions are earned based on a percentage of total premium, total premium volume for a given period is the key driver of revenue for our Auto \& Home segment.

The following table shows premiums for the periods presented:

| (in thousands): | Three Months Ended March 31, |  |  |  | \% Change | Nine Months Ended March 31, |  |  |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2023 |  | 2022 |  |  | 2023 |  | 2022 |  |
| Premiums | \$ | 12,828 | \$ | 12,516 | 2 \% | \$ | 36,456 | \$ | 36,358 | - \% |

## Earnings Conference Call

SelectQuote, Inc. will host a conference call with the investment community tomorrow, Thursday, May 11, 2023, beginning at 8:30 a.m. ET. To register for this conference call, please use this link: https://www.netroadshow.com/ events/login?show=830b3ad4\&confId=49510A. After registering, a confirmation will be sent via email, including dial-in details and unique conference call codes for entry. Registration is open through the live call, but to ensure you are connected for the full call we suggest registering at least 10 minutes before the start of the call. The event will also be webcasted live via our investor relations website https://ir.selectquote.com/investor-home/default.aspx.

## Non-GAAP Financial Measures

This release includes certain non-GAAP financial measures intended to supplement, not substitute for, comparable GAAP measures. To supplement our financial statements presented in accordance with GAAP and to provide investors with additional information regarding our GAAP financial results, we have presented in this release Adjusted EBITDA and Adjusted EBITDA Margin, which are non-GAAP financial measures. These non-GAAP financial measures are not based on any standardized methodology prescribed by GAAP and are not necessarily comparable to similarly titled measures presented by other companies. We define Adjusted EBITDA as net income (loss) before interest expense, income tax expense (benefit), depreciation and amortization, and certain add-backs for non-cash or non-recurring expenses, including restructuring and share-based compensation expenses. The most directly comparable GAAP measure is net income (loss). We define Adjusted EBITDA Margin as Adjusted EBITDA divided by revenue. The most directly comparable GAAP measure is net income margin. We monitor and have presented in this release Adjusted EBITDA and Adjusted EBITDA Margin because they are key measures used by our management and Board of Directors to understand and evaluate our operating performance, to establish budgets, and to develop operational goals for managing our business. In particular, we believe that excluding the impact of these expenses in calculating Adjusted EBITDA can provide a useful measure for period-to-period comparisons of our core operating performance.

We believe that these non-GAAP financial measures help identify underlying trends in our business that could otherwise be masked by the effect of the expenses that we exclude in the calculations of these non-GAAP financial measures. Accordingly, we believe that these financial measures provide useful information to investors and others in understanding and evaluating our operating results, enhancing the overall understanding of our past performance and future prospects.

Reconciliations of net income (loss) to Adjusted EBITDA are presented below beginning on page 12.

## Forward Looking Statements

This release contains forward-looking statements. These forward-looking statements reflect our current views with respect to, among other things, future events and our financial performance. These statements are often, but not always, made through the use of words or phrases such as "may," "should," "could," "predict," "potential," "believe," "will likely result," "expect," "continue," "will," "anticipate," "seek," "estimate," "intend," "plan," "projection," "would" and "outlook," or the negative version of those words or other comparable words or phrases of a future or forward-looking nature. These forward-looking statements are not historical facts, and are based on current expectations, estimates and projections about our industry, management's beliefs and certain assumptions made by management, many of which, by their nature, are inherently uncertain and beyond our control. Accordingly, we caution you that any such forward-looking statements are not guarantees of future performance and are subject to risks, assumptions and uncertainties that are difficult to predict. Although we believe that the expectations reflected in these forward-looking statements are reasonable as of the date made, actual results may prove to be materially different from the results expressed or implied by the forward-looking statements.

There are or will be important factors that could cause our actual results to differ materially from those indicated in these forward-looking statements, including, but not limited to, the following: the ultimate duration and impact of the ongoing COVID-19 pandemic and any other public health events, our reliance on a limited number of insurance carrier partners and any potential termination of those relationships or failure to develop new relationships; existing and future laws and regulations affecting the health insurance market; changes in health insurance products offered by our insurance carrier partners and the health insurance market generally; insurance carriers offering products and services directly to consumers; changes to commissions paid by insurance carriers and
underwriting practices; competition with brokers, including exclusively online brokers and carriers who opt to sell policies directly to consumers; competition from government-run health insurance exchanges; developments in the U.S. health insurance system; our dependence on revenue from carriers in our senior segment and downturns in the senior health as well as life, automotive and home insurance industries; our ability to develop new offerings and penetrate new vertical markets; risks from third-party products; failure to enroll individuals during the Medicare annual enrollment period; our ability to attract, integrate and retain qualified personnel; our dependence on lead providers and ability to compete for leads; failure to obtain and/or convert sales leads to actual sales of insurance policies; access to data from consumers and insurance carriers; accuracy of information provided from and to consumers during the insurance shopping process; cost-effective advertisement through internet search engines; ability to contact consumers and market products by telephone; global economic conditions, including inflation; disruption to operations as a result of future acquisitions; significant estimates and assumptions in the preparation of our financial statements; impairment of goodwill; potential litigation and other legal proceedings or inquiries; our existing and future indebtedness; our ability to maintain compliance with our debt covenants; access to additional capital; failure to protect our intellectual property and our brand; fluctuations in our financial results caused by seasonality; accuracy and timeliness of commissions reports from insurance carriers; timing of insurance carriers' approval and payment practices; factors that impact our estimate of the constrained lifetime value of commissions per policyholder; changes in accounting rules, tax legislation and other legislation; disruptions or failures of our technological infrastructure and platform; failure to maintain relationships with third-party service providers; cybersecurity breaches or other attacks involving our systems or those of our insurance carrier partners or third-party service providers; our ability to protect consumer information and other data; and failure to market and sell Medicare plans effectively or in compliance with laws. For a further discussion of these and other risk factors that could impact our future results and performance, see the section entitled "Risk Factors" in the most recent Annual Report on Form 10-K (the "Annual Report") and subsequent periodic reports filed by us with the Securities and Exchange Commission. Accordingly, you should not place undue reliance on any such forwardlooking statements. Any forward-looking statement speaks only as of the date on which it is made, and, except as otherwise required by law, we do not undertake any obligation to publicly update or review any forward-looking statement, whether as a result of new information, future developments or otherwise.

## About SelectQuote:

Founded in 1985, SelectQuote (NYSE: SLQT) provides solutions that help consumers protect their most valuable assets: their families, health, and property. The company pioneered the model of providing unbiased comparisons from multiple, highly-rated insurance companies allowing consumers to choose the policy and terms that best meet their unique needs. Two foundational pillars underpin SelectQuote's success: a strong force of highly-trained and skilled agents who provide a consultative needs analysis for every consumer, and proprietary technology that sources and routes high-quality leads.

With an ecosystem offering high touchpoints for consumers across Insurance, Medicare, Pharmacy, and ValueBased Care, the company now has four core business lines: SelectQuote Senior, SelectQuote Healthcare Services, SelectQuote Life, and SelectQuote Auto and Home. SelectQuote Senior serves the needs of a demographic that sees around 10,000 people turn 65 each day with a range of Medicare Advantage and Medicare Supplement plans. SelectQuote Healthcare Services is comprised of the SelectRx Pharmacy, a specialized medication management pharmacy, and Population Health which proactively connects its members with best-in-class healthcare services that fit each member's unique healthcare needs. The platform improves health outcomes and lowers healthcare costs through proactive engagement and access to high-value healthcare solutions.

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Source: SelectQuote, Inc.

# SELECTQUOTE, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS (Unaudited) (In thousands) 

|  | March 31, 2023 |  | June 30, 2022 |  |
| :---: | :---: | :---: | :---: | :---: |
| ASSETS |  |  |  |  |
| CURRENT ASSETS: |  |  |  |  |
| Cash and cash equivalents | \$ | 92,048 | \$ | 140,997 |
| Accounts receivable, net of allowances of \$2.2 million and \$0.6 million, respectively |  | 211,686 |  | 129,748 |
| Commissions receivable-current |  | 68,531 |  | 116,277 |
| Other current assets |  | 11,504 |  | 15,751 |
| Total current assets |  | 383,769 |  | 402,773 |
| COMMISSIONS RECEIVABLE-Net |  | 753,003 |  | 722,349 |
| PROPERTY AND EQUIPMENT-Net |  | 31,601 |  | 41,804 |
| SOFTWARE-Net |  | 16,127 |  | 16,301 |
| OPERATING LEASE RIGHT-OF-USE ASSETS |  | 26,312 |  | 28,016 |
| INTANGIBLE ASSETS-Net |  | 27,019 |  | 31,255 |
| GOODWILL |  | 29,136 |  | 29,136 |
| OTHER ASSETS |  | 20,989 |  | 18,418 |
| TOTAL ASSETS | \$ | 1,287,956 | \$ | 1,290,052 |

## LIABILITIES AND SHAREHOLDERS' EQUITY

CURRENT LIABILITIES:

| Accounts payable | $\$$ | 31,608 |
| :--- | ---: | ---: |
| Accrued expenses | $\$$ | 24,766 |
| Accrued compensation and benefits | 23,162 | 26,002 |
| Operating lease liabilities-current | 49,087 | 42,150 |
| Current portion of long-term debt | 5,958 | 5,261 |
| Contract liabilities | 25,412 | 7,169 |
| Other current liabilities | 9,717 | 3,404 |
| $\quad$ Total current liabilities | 1,580 | 4,761 |
|  | 146,524 | 113,513 |
| DEFERRED INCOME TAXES | 667,306 | 698,423 |
| OPERATING LEASE LIABILITIES | 49,134 | 50,080 |
| OTHER LIABILITIES | 30,329 | 33,946 |
| $\quad$ Total liabilities | 3,244 |  |

## COMMITMENTS AND CONTINGENCIES

SHAREHOLDERS' EQUITY:
Common stock, $\$ 0.01$ par value
Additional paid-in capital
Accumulated deficit
Accumulated other comprehensive income
Total shareholders' equity
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY

| 1,667 | 1,644 |
| ---: | ---: |
| 564,484 | 554,845 |
| $(187,806)$ | $(177,100)$ |
| 13,074 | 11,716 |
|  | 391,419 |
|  | $1,287,956$ |

## SELECTQUOTE, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (LOSS) (Unaudited) (In thousands)

REVENUE:
Commission
Pharmacy
Other
Total revenue
OPERATING COSTS AND EXPENSES:
Cost of revenue
Cost of goods sold—pharmacy revenue
Marketing and advertising
Selling, general, and administrative
Technical development
Total operating costs and expenses

INCOME (LOSS) FROM OPERATIONS

INTEREST EXPENSE, NET
OTHER INCOME (EXPENSE), NET
INCOME (LOSS) BEFORE INCOME TAX
EXPENSE (BENEFIT)
INCOME TAX EXPENSE (BENEFIT)

NET INCOME (LOSS)

NET INCOME (LOSS) PER SHARE:

## Basic <br> Diluted <br> WEIGHTED-AVERAGE COMMON STOCK OUTSTANDING USED IN PER SHARE AMOUNTS:

Basic
Diluted

OTHER COMPREHENSIVE INCOME (LOSS) NET OF TAX:

Gain (loss) on cash flow hedge
OTHER COMPREHENSIVE INCOME (LOSS)
COMPREHENSIVE INCOME (LOSS)

| 166,543 | 164,083 | 165,951 | 163,914 |
| :--- | :--- | :--- | :--- |
| 167,905 | 164,083 | 165,951 | 163,914 |


|  | $(2,661)$ |  | 7,589 |  | 1,358 |  | 9,358 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $(2,661)$ |  | 7,589 |  | 1,358 |  | 9,358 |
| \$ | 6,603 | \$ | 564 | \$ | $(9,348)$ | \$ | $(183,462)$ |

# SELECTQUOTE, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS <br> (Unaudited) <br> (In thousands) 

|  | Nine Months Ended March 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2023 |  | 2022 |  |
| CASH FLOWS FROM OPERATING ACTIVITIES: |  |  |  |  |
| Net loss | \$ | $(10,706)$ | \$ | $(192,820)$ |
| Adjustments to reconcile net loss to net cash and cash equivalents used in operating activities: |  |  |  |  |
| Depreciation and amortization |  | 21,087 |  | 17,957 |
| Loss on disposal of property, equipment, and software |  | 390 |  | 741 |
| Share-based compensation expense |  | 8,525 |  | 6,252 |
| Deferred income taxes |  | $(1,416)$ |  | $(66,378)$ |
| Amortization of debt issuance costs and debt discount |  | 6,250 |  | 4,217 |
| Write-off of debt issuance costs |  | 710 |  | - |
| Accrued interest payable in kind |  | 8,450 |  | - |
| Non-cash lease expense |  | 3,115 |  | 3,065 |
| Changes in operating assets and liabilities: |  |  |  |  |
| Accounts receivable, net |  | $(62,738)$ |  | $(59,837)$ |
| Commissions receivable |  | 17,092 |  | 7,601 |
| Other assets |  | 3,166 |  | $(8,275)$ |
| Accounts payable and accrued expenses |  | 6,440 |  | 8,096 |
| Operating lease liabilities |  | $(4,331)$ |  | $(3,868)$ |
| Other liabilities |  | $(8,869)$ |  | $(1,113)$ |
| Net cash used in operating activities |  | $(12,835)$ |  | $(284,362)$ |
| CASH FLOWS FROM INVESTING ACTIVITIES: |  |  |  |  |
| Purchases of property and equipment |  | $(1,056)$ |  | $(24,515)$ |
| Purchases of software and capitalized software development costs |  | $(5,804)$ |  | $(7,570)$ |
| Acquisition of business |  | - |  | $(6,927)$ |
| Investment in equity securities |  | - |  | $(1,000)$ |
| Net cash used in investing activities |  | $(6,860)$ |  | $(40,012)$ |
| CASH FLOWS FROM FINANCING ACTIVITIES: |  |  |  |  |
| Proceeds from Revolving Credit Facility |  | - |  | 50,000 |
| Payments on Revolving Credit Facility |  | - |  | $(50,000)$ |
| Proceeds from Term Loans |  | - |  | 242,000 |
| Payments on Term Loans |  | $(17,833)$ |  | $(1,793)$ |
| Payments on other debt |  | (123) |  | (130) |
| Proceeds from common stock options exercised and employee stock purchase plan |  | 1,187 |  | 3,179 |
| Payments of tax withholdings related to net share settlement of equity awards |  | (40) |  | (148) |
| Payments of debt issuance costs |  | $(10,110)$ |  | (328) |
| Payment of acquisition holdback |  | $(2,335)$ |  | $(5,501)$ |
| Net cash (used in) provided by financing activities |  | $(29,254)$ |  | 237,279 |
| NET DECREASE IN CASH AND CASH EQUIVALENTS |  | $(48,949)$ |  | $(87,095)$ |
| CASH AND CASH EQUIVALENTS-Beginning of period |  | 140,997 |  | 286,454 |
| CASH AND CASH EQUIVALENTS-End of period | \$ | 92,048 | \$ | 199,359 |

# SELECTQUOTE, INC. AND SUBSIDIARIES <br> Net Income (Loss) to Adjusted EBITDA Reconciliation (Unaudited) 

| (in thousands) | Three Months Ended March 31, 2023 |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Senior | Healthcare Services |  | Life |  | Auto \& Home |  | Corp \& Elims |  | Consolidated |  |
| Revenue | \$ 185,200 | \$ | 70,725 | \$ | 36,950 | \$ | 8,238 | \$ | $(1,715)$ | \$ | 299,398 |
| Operating expenses | $(126,034)$ |  | $(74,091)$ |  | $(31,446)$ |  | $(5,648)$ |  | $(17,947)$ |  | $(255,166)$ |
| Other income (expense), net | - |  | - |  | (201) |  | 1 |  | (6) |  | (206) |
| Adjusted EBITDA | 59,166 |  | $(3,366)$ |  | 5,303 |  | 2,591 |  | $(19,668)$ |  | 44,026 |
| Share-based compensation expense |  |  |  |  |  |  |  |  |  |  | $(2,959)$ |
| Non-recurring expenses |  |  |  |  |  |  |  |  |  |  | (433) |
| Depreciation and amortization |  |  |  |  |  |  |  |  |  |  | $(7,098)$ |
| Loss on disposal of property, equipment, and software |  |  |  |  |  |  |  |  |  |  | (15) |
| Interest expense, net |  |  |  |  |  |  |  |  |  |  | $(21,105)$ |
| Income tax expense |  |  |  |  |  |  |  |  |  |  | $(3,152)$ |
| Net income |  |  |  |  |  |  |  |  |  | S | 9,264 |

Three Months Ended March 31, 2022
(in thousands)
Revenue
Operating expenses
Other expenses, net
Adjusted EBITDA
Share-based compensation expense

| Senior | Healthcare Services |  | Life |  | Auto \& Home |  | Corp \& Elims |  | Consolidated |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 210,973 | \$ | 23,123 | \$ | 38,625 | \$ | 7,152 | \$ | $(5,534)$ | \$ | 274,339 |
| $(171,023)$ |  | $(30,891)$ |  | $(41,287)$ |  | $(6,002)$ |  | $(12,896)$ |  | $(262,099)$ |
| - |  | - |  | - |  | - |  | (23) |  | (23) |
| 39,950 |  | $(7,768)$ |  | $(2,662)$ |  | 1,150 |  | $(18,453)$ |  | 12,217 |
|  |  |  |  |  |  |  |  |  |  | $(2,143)$ |

Non-recurring expenses
Depreciation and amortization
Loss on disposal of property, equipment, and software
Interest expense, net
Income tax benefit
Net loss

| $\overline{\$ \quad(7,025)}$ |
| :--- |

Nine Months Ended March 31, 2023
(in thousands)
Revenue
Operating expenses
Other expenses, net
Adjusted EBITDA
Share-based compensation expense
Transaction costs
Depreciation and amortization
Loss on disposal of property, equipment, and software
Interest expense, net


## Net loss

Nine Months Ended March 31, 2022
(in thousands)
Revenue
Operating expenses
Other expenses, net
Adjusted EBITDA
Share-based compensation expense

| Senior | $\begin{gathered} \text { Healthcare } \\ \text { Services } \\ \hline \end{gathered}$ |  | Life | Auto \& Home |  | Corp \& Elims |  | Consolidated |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 459,272 | \$ | 40,183 | \$ 116,645 | \$ | 20,755 | \$ | $(12,200)$ | \$ | 624,655 |
| $(588,583)$ |  | $(60,296)$ | $(117,346)$ |  | $(16,798)$ |  | $(41,154)$ |  | $(824,177)$ |
| - |  | - | - |  | - |  | (177) |  | (177) |
| $(129,311)$ |  | $(20,113)$ | (701) |  | 3,957 |  | $(53,531)$ |  | $(199,699)$ |
|  |  |  |  |  |  |  |  |  | $(6,252)$ |
|  |  |  |  |  |  |  |  |  | $(2,857)$ |

Depreciation and amortization
$(17,957)$
Loss on disposal of property, equipment, and software
Interest expense, net
$(31,300)$
Income tax benefit
Net loss
65,984
Net

| $\$ \quad(192,820)$ |
| :--- |

## SELECTQUOTE, INC. AND SUBSIDIARIES

## Net Loss to Adjusted EBITDA Reconciliation <br> (Unaudited)

Guidance net loss to Adjusted EBITDA reconciliation, year ending June 30, 2023:

| (in thousands) | Range |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Net loss | \$ | $(68,000)$ | \$ | $(48,000)$ |
| Income tax benefit | \$ | $(20,000)$ | \$ | $(16,000)$ |
| Interest expense, net | \$ | 74,000 | \$ | 74,000 |
| Depreciation and amortization | \$ | 24,000 | \$ | 24,000 |
| Share-based compensation expense | \$ | 12,000 | \$ | 12,000 |
| Transaction costs | \$ | 18,000 | \$ | 4,000 |
| Adjusted EBITDA | \$ | 40,000 | \$ | $\stackrel{\text { 50,000 }}{ }$ |

