

## Contact the Sunnova Energy International Inc. Board of Directors

Sunnova Energy International Inc. (the "Company") has established several means for employees, stockholders and other interested persons to communicate their concerns to the Board of Directors of the Company (the "Board"), including on an anonymous and confidential basis, concerning the following matters:

*Concerns about Financial Matters.* If the concern relates to the Company's financial statements, accounting practices or internal controls, the concern may be submitted in writing to the Chair of the Audit Committee in care of the Company's Secretary at the address of the Company's headquarters set forth below.

*Concerns about Governance Practices.* If the concern relates to the Company's governance practices, business ethics, corporate conduct, or nominations to the Board, the matter may be submitted in writing to the Chair of the Nominating and Corporate Governance Committee in care of the Company's Secretary at the address of the Company's headquarters set forth below.

*Concerns about Other Matters.* If the employee, stockholder or other interested person has an unrelated concern or is unsure as to which category his or her concern relates, he or she may communicate with the Board via a non-management director in care of the Company's Secretary at the address of the Company's headquarters set forth below or through the Company's anonymous reporting system described below.

### Anonymous Reporting System

If an employee, stockholder or other interested person desires to make a report on a confidential and anonymous basis, he or she may access the anonymous incident reporting system provided by a third-party service via telephone at 1-855-375-6718 or on the internet at [www.sunnova.ethicspoint.com](http://www.sunnova.ethicspoint.com). If the concern is to be lodged through the [www.sunnova.ethicspoint.com](http://www.sunnova.ethicspoint.com) system, the user should click on the "Make A Report" link and then select the appropriate item type in order to report his or her concern.

### General

Each written communication intended for the Board and received by the Company's Secretary will be promptly forwarded to the specified party.

The Company's Whistleblower and Anti-Retaliation Policy prohibits the Company or any of its employees from retaliating or taking any adverse action against anyone for raising a concern in good faith. If an employee or other interested person nonetheless prefers to raise his or her concern in a confidential or anonymous matter, the concern may be submitted to the Company through the anonymous incident reporting system in the manner specified above.

The address of the Company's headquarters is 20 East Greenway Plaza, Suite 475, Houston, Texas 77046.