



NORTHWEST NATURAL HOLDING COMPANY

Environmental Policy

Policy Statement

Environmental stewardship is one of Northwest Natural Holding Company's core values.

The company is dedicated to protecting and enhancing the quality of the natural environment and to operating its business in an increasingly sustainable manner. The company will conduct its business consistent with this philosophy and in a manner that reflects its respect for our customers, employees, investors and the public.

Application

Northwest Natural Holding Company is committed to managing our assets in an environmentally responsible way.

Employees are responsible for performing their assigned work in accordance with this Environmental Policy Statement with the objective of protecting the environment. It is management's responsibility to educate employees in the use of sound environmental practices. The company strives to hold contractors, vendors and suppliers to the same standards of performance regarding activities that may impact the environment and work with our business partners when possible to minimize impacts on the environment.

Northwest Natural Holding Company works to meet or exceed the requirements of all applicable environmental laws, codes, regulations and standards. We will work constructively with all entities authorized to develop and reform environmental laws and regulations in an effort to create reasonable and more effective policies.

The company will maintain active relationships with environmental and sustainability focused organizations and other interested parties, and will consult as appropriate, to develop environmental programs and partnerships that promote innovation, drive increasingly sustainable practices with the goals of: using natural resources more efficiently, addressing climate change, lowering emissions, reducing releases and waste, minimizing our footprint and improving our communities' quality of life.

The company will work to improve operating procedures to reduce the impacts of our operations and to protect human health and the environment. The company, through its subsidiary Northwest Natural Gas Company, maintains an environmental management system that ensures environmental compliance programs are in place, supports continuous improvement of these programs, promotes coordination across company departments and allows us to monitor our environmental performance. We are committed to identifying and assessing environmental issues, risks and opportunities, creating awareness around environmental issues relevant to our business, setting and

periodically reviewing environmental goals, and regularly reporting on our progress toward our environmental goals.

Also through its subsidiary Northwest Natural Gas Company, the company is committed to helping its customers reduce their impact on the environment by encouraging the efficient use of energy, through the continued use of natural gas and by promoting sustainable technologies and practices such as the use of renewable natural gas and voluntary carbon offset product that are consistent with our business model.

The company will seek opportunities to exceed current standards of environmental protection, including pollution prevention, climate protection, and habitat and species protection.

The company will periodically review and evaluate compliance with this policy.

Effective Dates

Approved by the NW Holdings Board of Directors in December 2018.

Revised: December 9, 2020.