Amy G. Brady is Key’s Chief Information Officer, leading the company’s Technology, Operations, and Services organization. In her role, Brady oversees all of Key’s shared services for technology, operations, data, servicing, cyber, and physical security and procurement. Technology, Operations, and Services delivers innovative technology to clients, such as mobile and online banking along with voice and chat automation features, world-class operations & servicing solutions, including loan, payment, fraud, and treasury services, with Contact Centers supporting our clients across consumer and commercial segments. Brady also serves on the company’s Executive Council and Executive Leadership Team.

Prior to joining Key in 2012, Brady served as Chief Information Officer, Enterprise Technology, and Operations, at Bank of America. In this role, she was responsible for technology and operations delivery for critical enterprise functions including Finance, Risk, Human Resources, Marketing, Legal, and Audit. She began her career with Bank of America in 1987 as a banking center manager and held various leadership roles in Consumer-Commercial before moving into Global Technology & Operations and being named CIO.

Brady serves in executive positions on the boards for the Achievement Centers for Children, Cleveland Leadership Center, Case Western Reserve University Corporate Advisory Board, and Playhouse Square where she serves as Chair.

Most recently, Brady has been named to DuPont’s Board of Directors and serves on DuPont’s Audit Committee as well as the Environmental, Health, Safety & Sustainability Committee. She was elected as a director to the Federal Reserve Board of Cleveland where she serves as Chair of the Operations and Resource Committee. Brady was appointed by Lt. Governor Jon Husted to serve on the InnovateOhio Advisory Board.

In years 2016 through 2021, Brady was recognized by American Banker as one of the “Top 25 Most Powerful Women in Banking” and listed among the “Powerful Women to Watch” from 2013 through 2015. Brady was recognized by Crain's Cleveland as CIO of the Year in 2014. She was a finalist for the Georgia CIO of the Year Award in 2013 and received the 2013 Ohio Glass Ceiling Award from the Ohio Diversity Council. In 2012, Brady was recognized by the YWCA of Atlanta as a Woman of Achievement and was a winner of WIT’s "Women of the Year in Technology" in 2009. Brady is a member of Leadership Cleveland class of 2014 and Leadership Atlanta class of 2012.

Brady received a Bachelor of Arts degree in Psychology and Music from Rollins College in Winter Park, Fla.