## DISCOVER FINANCIAL SERVICES

EARNINGS SUMMARY

|  | Quarter Ended |  |  |  |  | Nine Months Ended |  |  |  | 2011 vs. 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Aug 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { May 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { Feb 28, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { Nov 30, } \\ 2010 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Aug 31, } \\ 2010 \end{gathered}$ | August 31, 2011 vs. August 31, 2010 |  | $\begin{gathered} \text { Aug 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { Aug 31, } \\ 2010 \end{gathered}$ |  |  |
| EARNINGS SUMMARY |  |  |  |  |  |  |  |  |  |  |  |
| Interest Income | \$1,599 | \$1,573 | \$1,553 | \$1,499 | \$1,536 | \$63 | 4\% | \$4,725 | \$4,647 | \$78 | 2\% |
| Interest Expense | 362 | 380 | 383 | 375 | 389 | (27) | (7\%) | 1,125 | 1,208 | (83) | (7\%) |
| Net Interest Income | 1,237 | 1,193 | 1,170 | 1,124 | 1,147 | 90 | 8\% | 3,600 | 3,439 | 161 | 5\% |
| Discount/Interchange Revenue | 517 | 489 | 468 | 453 | 468 | 49 | 10\% | 1,474 | 1,340 | 134 | 10\% |
| Rewards | 234 | 223 | 207 | 203 | 194 | 40 | 21\% | 664 | 535 | 129 | 24\% |
| Discount and Interchange Revenue, net | 283 | 266 | 261 | 250 | 274 | 9 | 3\% | 810 | 805 | 5 | 1\% |
| Fee Products Revenue | 108 | 105 | 108 | 103 | 104 | 4 | 4\% | 321 | 310 | 11 | 4\% |
| Loan Fee Income | 84 | 81 | 86 | 72 | 92 | (8) | (9\%) | 251 | 267 | (16) | (6\%) |
| Transaction Processing Revenue | 44 | 45 | 43 | 40 | 40 | 4 | 10\% | 132 | 110 | 22 | 20\% |
| Other Income | 33 | 47 | 65 | 7 | 54 | (21) | (39\%) | 145 | 131 | 14 | 11\% |
| Total Other Income | 552 | 544 | 563 | 472 | 564 | (12) | (2\%) | 1,659 | 1,623 | 36 | 2\% |
| Revenue Net of Interest Expense | 1,789 | 1,737 | 1,733 | 1,596 | 1,711 | 78 | 5\% | 5,259 | 5,062 | 197 | 4\% |
| Provision for Loan Losses | 100 | 176 | 418 | 383 | 713 | (613) | (86\%) | 694 | 2,824 | $(2,130)$ | (75\%) |
| Employee Compensation and Benefits | 242 | 230 | 213 | 200 | 204 | 38 | 19\% | 685 | 603 | 82 | 14\% |
| Marketing and Business Development | 133 | 124 | 136 | 150 | 131 | 2 | 2\% | 393 | 313 | 80 | 26\% |
| Information Processing \& Communications | 64 | 66 | 65 | 67 | 62 | 2 | 3\% | 195 | 191 | 4 | 2\% |
| Professional Fees | 106 | 105 | 90 | 104 | 85 | 21 | 25\% | 301 | 239 | 62 | 26\% |
| Premises and Equipment | 18 | 18 | 17 | 17 | 18 | 0 | 0\% | 53 | 53 | 0 | 0\% |
| Other Expense | 79 | 92 | 74 | 90 | 66 | 13 | 20\% | 245 | 155 | 90 | 58\% |
| Total Other Expense | 642 | 635 | 595 | 628 | 566 | 76 | 13\% | 1,872 | 1,554 | 318 | 20\% |
| Income Before Income Taxes | 1,047 | 926 | 720 | 585 | 432 | 615 | 142\% | 2,693 | 684 | 2,009 | NM |
| Tax Expense | 398 | 326 | 255 | 235 | 171 | 227 | 133\% | 979 | 269 | 710 | NM |
| Net Income | \$649 | \$600 | \$465 | \$350 | \$261 | \$388 | 149\% | \$1,714 | \$415 | \$1,299 | NM |
| Net Income Allocated to Common Stockholders | \$642 | \$593 | \$459 | \$347 | \$258 | \$384 | 149\% | \$1,694 | \$322 | \$1,372 | NM |
| Effective Tax Rate | 38.0\% | 35.2\% | 35.4\% | 40.3\% | 39.7\% |  |  | 36.4\% | 39.3\% |  |  |
| Net Interest Margin | 9.26\% | 9.15\% | 9.22\% | 9.28\% | 9.16\% |  |  | 9.21\% | 9.10\% |  |  |
| ROE | 33\% | 33\% | 28\% | 22\% | 17\% |  |  | 31\% | 9\% |  |  |
| Ending Common Shares Outstanding | 538 | 546 | 545 | 545 | 545 | (7) | (1\%) | 538 | 545 | (7) | (1\%) |
| Weighted Average Common Shares Outstanding | 544 | 546 | 545 | 545 | 544 | - | 0\% | 545 | 544 | 1 | 0\% |
| Weighted Average Common Shares Outstanding (fully diluted) | 545 | 546 | 546 | 545 | 547 | (2) | (0\%) | 546 | 550 | (4) | (1\%) |
| PER SHARE STATISTICS |  |  |  |  |  |  |  |  |  |  |  |
| Basic EPS | \$1.18 | \$1.09 | \$0.84 | \$0.64 | \$0.47 | \$0.71 | 151\% | \$3.11 | \$0.59 | \$2.52 | NM |
| Diluted EPS | \$1.18 | \$1.09 | \$0.84 | \$0.64 | \$0.47 | \$0.71 | 151\% | \$3.11 | \$0.58 | \$2.53 | NM |
| Common Stock Price (period end) | \$25.16 | \$23.84 | \$21.75 | \$18.28 | \$14.51 | \$10.65 | 73\% | \$25.16 | \$14.51 | \$10.65 | 73\% |
| Dividend declared per share | \$0.06 | \$0.06 | \$0.06 | \$0.02 | \$0.02 | \$0.04 | 200\% | \$0.18 | \$0.06 | \$0.12 | 200\% |
| Book Value per share | \$14.88 | \$13.79 | \$12.65 | \$11.85 | \$11.22 | \$3.66 | 33\% | \$14.88 | \$11.22 | \$3.66 | 33\% |

## DISCOVER FINANCIAL SERVICES

EARNINGS SUMMARY
(unaudited, in millions)

## SEGMENT- INCOME BEFORE INCOME TAXES

Direct Banking
Payment Services
Total
TRANSACTIONS PROCESSED ON NETWORKS
Discover Network
PULSE Network
Total

## NETWORK VOLUME

PULSE Network
Third-Party Issuers
Diners Club International ${ }^{1}$
Total Payment Services
Discover Network - Proprietary
Total

| Quarter Ended |  |  |  |  | $\begin{gathered} \text { August 31, } 2011 \text { vs. } \\ \text { August 31, } 2010 \\ \hline \end{gathered}$ |  | Nine Months Ended |  | 2011 vs. 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Aug 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { May 31, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Feb 28, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Nov 30, } \\ 2010 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Aug 31, } \\ 2010 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \hline \text { Aug 31, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Aug 31, } \\ 2010 \\ \hline \end{gathered}$ |  |  |
| \$1,009 | \$883 | \$677 | \$554 | \$395 | \$614 | 155\% | \$2,569 | \$574 | \$1,995 | NM |
| 38 | 43 | 43 | 31 | 37 | 1 | 3\% | 124 | 110 | 14 | 13\% |
| \$1,047 | \$926 | \$720 | \$585 | \$432 | \$615 | 142\% | \$2,693 | \$684 | \$2,009 | NM |
| 451 | 422 | 410 | 413 | 418 | 33 | 8\% | 1,283 | 1,193 | 90 | 8\% |
| 950 | 1,006 | 929 | 901 | 882 | 68 | 8\% | 2,885 | 2,407 | 478 | 20\% |
| 1,401 | 1,428 | 1,339 | 1,314 | 1,300 | 101 | 8\% | 4,168 | 3,600 | 568 | 16\% |
| \$35,109 | \$36,719 | \$34,380 | \$31,334 | \$30,582 | \$4,527 | 15\% | \$106,208 | \$86,845 | \$19,363 | 22\% |
| 1,984 | 1,838 | 1,772 | 1,768 | 1,794 | 190 | 11\% | 5,594 | 5,034 | 560 | 11\% |
| 7,660 | 7,380 | 6,998 | 7,328 | 6,542 | 1,118 | 17\% | 22,038 | 19,806 | 2,232 | 11\% |
| 44,753 | 45,937 | 43,150 | 40,430 | 38,918 | 5,835 | 15\% | 133,840 | 111,685 | 22,155 | 20\% |
| 27,133 | 25,684 | 24,784 | 24,075 | 24,880 | 2,253 | 9\% | 77,601 | 71,684 | 5,917 | 8\% |
| \$71,886 | \$71,621 | \$67,934 | \$64,505 | \$63,798 | \$8,088 | 13\% | \$211,441 | \$183,369 | \$28,072 | 15\% |

${ }^{1}$ Volume is derived from data provided by licensees for Diners Club branded cards issued outside of North America and is subject to subsequent revision or amendment.
Note: See Glossary of Financial Terms for definitions of financial terms.

## DISCOVER FINANCIAL SERVICES

## BALANCE SHEET STATISTICS

## (unaudited, in millions)

| Quarter Ended |  |  |  |  | $\begin{gathered} \text { August 31, } 2011 \text { vs. } \\ \text { August 31, } 2010 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Aug 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { May 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { Feb 28, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { Nov 30, } \\ 2010 \end{gathered}$ | $\begin{gathered} \hline \text { Aug 31, } \\ 2010 \end{gathered}$ |  |  |
| \$10,847 | \$10,344 | \$11,463 | \$11,913 | \$10,209 | \$638 | 6\% |
| 54,082 | 52,510 | 51,663 | 48,836 | 50,131 | 3,951 | 8\% |
| $(2,273)$ | $(2,632)$ | $(3,033)$ | $(3,304)$ | $(3,744)$ | 1,471 | 39\% |
| 51,809 | 49,878 | 48,630 | 45,532 | 46,387 | 5,422 | 12\% |
| 466 | 471 | 459 | 461 | 457 | 9 | 2\% |
| 445 | 447 | 449 | 444 | 446 | (1) | (0\%) |
| 2,159 | 2,298 | 2,506 | 2,435 | 2,559 | (400) | (16\%) |
| \$65,726 | \$63,438 | \$63,507 | \$60,785 | \$60,058 | \$5,668 | 9\% |
| \$24,493 | \$22,923 | \$21,795 | \$20,597 | \$19,069 | \$5,424 | 28\% |
| 13,094 | 12,296 | 13,065 | 13,816 | 15,178 | $(2,084)$ | (14\%) |
| 37,587 | 35,219 | 34,860 | 34,413 | 34,247 | 3,340 | 10\% |
| 17,818 | 18,039 | 19,090 | 17,706 | 17,709 | 109 | 1\% |
| 2,315 | 2,657 | 2,658 | 2,209 | 1,991 | 324 | 16\% |
| 57,720 | 55,915 | 56,608 | 54,328 | 53,947 | 3,773 | 7\% |
| 8,006 | 7,523 | 6,899 | 6,457 | 6,111 | 1,895 | 31\% |
| \$65,726 | \$63,438 | \$63,507 | \$60,785 | \$60,058 | \$5,668 | 9\% |
| \$8,006 | \$7,523 | \$6,899 | \$6,457 | \$6,111 | \$1,895 | 31\% |
| 12.2\% | 11.9\% | 10.9\% | 10.6\% | 10.2\% |  |  |
| 15.5\% | 15.1\% | 14.2\% | 14.2\% | 13.2\% |  |  |
| \$65,281 | \$62,991 | \$63,058 | \$60,341 | \$59,612 | \$5,669 | 10\% |
| \$7,561 | \$7,076 | \$6,450 | \$6,013 | \$5,665 | \$1,896 | 33\% |
| 11.6\% | 11.2\% | 10.2\% | 10.0\% | 9.5\% |  |  |
| 14.6\% | 14.2\% | 13.3\% | 13.2\% | 12.2\% |  |  |
| \$14.05 | \$12.97 | \$11.83 | \$11.04 | \$10.40 | \$3.65 | 35\% |
| 17.0\% | 16.8\% | 16.0\% | 15.9\% | 15.5\% |  |  |
| 13.6\% | 13.2\% | 12.4\% | 12.2\% | 11.7\% |  |  |
| 11.7\% | 11.3\% | 10.2\% | 9.9\% | 9.5\% |  |  |
| \$9,394 | \$8,724 | \$10,232 | \$10,132 | \$9,111 | \$283 | 3\% |
| 16,880 | 15,532 | 14,414 | 12,492 | 11,659 | 5,221 | 45\% |
| \$26,274 | \$24,256 | \$24,646 | \$22,624 | \$20,770 | \$5,504 | 26\% |

## BALANCE SHEET SUMMARY

## Assets

Cash and Investment Securities
Total Loan Receivables
Allowance for Loan Losses
Net Loan Receivables
Premises and Equipment, ne
Goodwill and Intangible Assets, net
Other Assets
Total Assets

## Liabilities \& Stockholders' Equity

Direct to Consumer and Affinity Deposits
Brokered Deposits and Other Deposits
Deposits
Borrowings
Accrued Expenses and Other Liabilities
Total Liabilities
Total Equity
Total Liabilities and Stockholders' Equity

## BALANCE SHEET STATISTICS

Total Common Equity
Total Common Equity/Total Assets
Total Common Equity/Net Loans

Tangible Assets
Tangible Common Equity ${ }^{1}$
Tangible Common Equity/Tangible Assets ${ }^{1}$
Tangible Common Equity/Net Loans
Tangible Common Equity per share

## REGULATORY CAPITAL RATIOS

Total Risk Based Capital Ratio
Tier 1 Risk Based Capital Ratio
Tier 1 Leverage Ratio

## LIQUIDITY

Liquidity Investment Portfolio
Undrawn Credit Facilities
Total Liquidity
\$26,274

## DISCOVER FINANCIAL SERVICES

## LOAN STATISTICS

(unaudited, in millions)

| TOTAL LOAN RECEIVABLES |
| :---: |
| Ending Loans ${ }^{1,2}$ |
| Average Loans ${ }^{1,2}$ |
| Interest Yield |
| Net Principal Charge-off Rate |
| Net Principal Charge-off Rate excluding PCI Loans ${ }^{3}$ |
| Delinquency Rate (over 30 days) ${ }^{3}$ |
| Delinquency Rate (over 90 days) |
| Net Charge-off Dollars |
| Loans Delinquent Over 30 Days ${ }^{3}$ |
| Loans Delinquent Over 90 Days ${ }^{3}$ |
| Allowance for Loan Loss (period end) |
| Change in Loan Loss Reserves |
| Reserve Rate ${ }^{4}$ |
| Reserve Rate Excluding PCI Loans ${ }^{\text {3,4 }}$ |
| CREDIT CARD LOANS |
| Ending Loans |
| Average Loans |
| Interest Yield |
| Net Principal Charge-off Rate |
| Delinquency Rate (over 30 days) |
| Delinquency Rate (over 90 days) |
| Net Charge-off Dollars |
| Loans Delinquent Over 30 Days |
| Loans Delinquent Over 90 Days |
| Allowance for Loan Loss (period end) |
| Change in Loan Loss Reserves |
| Reserve Rate |
| Total Discover Card Volume |
| Discover Card Sales Volume |


| Quarter Ended |  |  |  |  | August 31, 2011 vs. August 31, 2010 |  | Nine Months Ended |  | 2011 vs. 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Aug 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { May 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Feb 28, } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Nov 30, } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { Aug 31, } \\ 2010 \end{gathered}$ |  |  | $\begin{gathered} \hline \text { Aug 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Aug 31, } \\ 2010 \end{gathered}$ |  |  |
| \$54,082 | \$52,510 | \$51,663 | \$48,836 | \$50,131 | \$3,951 | 8\% | \$54,082 | \$50,131 | \$3,951 | 8\% |
| \$53,013 | \$51,727 | \$51,488 | \$48,597 | \$49,687 | \$3,326 | 7\% | \$52,080 | \$50,345 | \$1,735 | 3\% |
| 11.83\% | 11.93\% | 12.10\% | 12.24\% | 12.16\% | (33) | bps | 11.95\% | 12.19\% | (24) | bps |
| 3.43\% | 4.42\% | 5.42\% | 6.58\% | 7.18\% | (375) | bps | 4.41\% | 7.89\% | (348) | bps |
| 3.63\% | 4.69\% | 5.64\% | 6.58\% | 7.18\% | (355) | bps | 4.64\% | 7.89\% | (325) | bps |
| 2.35\% | 2.68\% | 3.44\% | 3.89\% | 4.16\% | (181) | bps | 2.35\% | 4.16\% | (181) | bps |
| 1.17\% | 1.44\% | 1.88\% | 2.03\% | 2.19\% | (102) | bps | 1.17\% | 2.19\% | (102) | bps |
| \$459 | \$577 | \$689 | \$797 | \$900 | (\$441) | (49\%) | \$1,725 | \$2,983 | $(\$ 1,258)$ | (42\%) |
| \$1,203 | \$1,329 | \$1,673 | \$1,902 | \$2,083 | (\$880) | (42\%) | \$1,203 | \$2,083 | (\$880) | (42\%) |
| \$599 | \$715 | \$915 | \$994 | \$1,099 | (\$500) | (45\%) | \$599 | \$1,099 | (\$500) | (45\%) |
| \$2,273 | \$2,632 | \$3,033 | \$3,304 | \$3,744 | $(\$ 1,471)$ | (39\%) | \$2,273 | \$3,744 | $(\$ 1,471)$ | (39\%) |
| (\$359) | (\$401) | (\$271) | (\$414) | (\$187) | (\$172) | (92\%) | $(\$ 1,031)$ | (\$159) | (\$872) | NM |
| 4.20\% | 5.01\% | 5.87\% | 6.77\% | 7.47\% | (327) | bps | 4.20\% | 7.47\% | (327) | bps |
| 4.44\% | 5.31\% | 6.23\% | 6.77\% | 7.47\% | (303) | bps | 4.44\% | 7.47\% | (303) | bps |
| \$46,178 | \$44,961 | \$44,317 | \$45,157 | \$45,248 | \$930 | 2\% | \$46,178 | \$45,248 | \$930 | 2\% |
| \$45,343 | \$44,288 | \$45,443 | \$44,670 | \$44,905 | \$438 | 1\% | \$45,022 | \$45,931 | (\$909) | (2\%) |
| 12.46\% | 12.57\% | 12.65\% | 12.68\% | 12.86\% | (40) | bps | 12.56\% | 12.83\% | (27) | bps |
| 3.85\% | 5.01\% | 5.96\% | 6.95\% | 7.73\% | (388) | bps | 4.93\% | 8.44\% | (351) | bps |
| 2.43\% | 2.79\% | 3.59\% | 4.06\% | 4.39\% | (196) | bps | 2.43\% | 4.39\% | (196) | bps |
| 1.22\% | 1.51\% | 1.99\% | 2.12\% | 2.35\% | (113) | bps | 1.22\% | 2.35\% | (113) | bps |
| \$440 | \$559 | \$668 | \$774 | \$875 | (\$435) | (50\%) | \$1,666 | \$2,910 | $(\$ 1,244)$ | (43\%) |
| \$1,121 | \$1,256 | \$1,590 | \$1,831 | \$1,986 | (\$865) | (44\%) | \$1,121 | \$1,986 | (\$865) | (44\%) |
| \$565 | \$681 | \$882 | \$958 | \$1,062 | (\$497) | (47\%) | \$565 | \$1,062 | (\$497) | (47\%) |
| \$2,154 | \$2,519 | \$2,939 | \$3,209 | \$3,647 | $(\$ 1,493)$ | (41\%) | \$2,154 | \$3,647 | $(\$ 1,493)$ | (41\%) |
| (\$365) | (\$420) | (\$270) | (\$412) | (\$179) | (\$186) | (104\%) | $(\$ 1,055)$ | (\$145) | (\$910) | NM |
| 4.66\% | 5.60\% | 6.63\% | 7.11\% | 8.06\% | (340) | bps | 4.66\% | 8.06\% | (340) | bps |
| \$28,455 | \$26,927 | \$25,759 | \$25,054 | \$25,553 | \$2,902 | 11\% | \$81,141 | \$73,644 | \$7,497 | 10\% |
| \$26,271 | \$24,844 | \$23,990 | \$23,219 | \$23,993 | \$2,278 | 9\% | \$75,105 | \$69,251 | \$5,854 | 8\% |

${ }^{1}$ Total Loans includes mortgages and other loans.

 private student loans and are included in total loan receivables.

 performing.
${ }^{4}$ The Reserve Rate includes federal student loans held for sale.
Note: See Glossary of Financial Terms for definitions of financial terms.

## DISCOVER FINANCIAL SERVICES

LOAN STATISTICS
(unaudited, in millions)

## FEDERAL STUDENT LOANS <br> Ending Loans

PRIVATE STUDENT LOANS
Ending Loans
Ending PCI Loans
Interest Yield

| Quarter Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Aug 31, | May 31, | Feb 28, | Nov 30, | Aug 31, |  |
| 2011 | 2011 |  | 2011 | 2010 | 2010 |
|  |  |  |  |  |  |


|  | Nine Months Ended |  |  |
| :---: | :---: | :---: | :---: |
| August 31, 2011 vs. <br> August 31, 2010 | Aug 31, | Aug 31, |  |
|  |  | 2011 |  |
|  |  |  |  |
|  |  |  |  |

Net Principal Charge-off Rate
Net Principal Charge-off Rate excluding PCI Loans ${ }^{3}$
Delinquency Rate (over 30 days) ${ }^{3}$

Reserve Rate
Reserve Rate Excluding PCI Loans ${ }^{3}$
PERSONAL LOANS
Ending Loans
Interest Yield
Net Principal Charge-off Rate
Delinquency Rate (over 30 days)

Reserve Rate

| \$738 | \$757 | \$767 | \$789 | \$2,247 | $(\$ 1,509)$ | (67\%) | \$738 | \$2,247 | $(\$ 1,509)$ | (67\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$4,715 | \$4,567 | \$4,545 | \$999 | \$881 | \$3,834 | NM | \$4,715 | \$881 | \$3,834 | NM |
| \$2,887 | \$2,947 | \$3,011 | - | - | \$2,887 | NM | \$2,887 | - | \$2,887 | NM |
| 7.29\% | 7.42\% | 7.40\% | 6.04\% | 5.81\% | 148 | bps | 7.37\% | 5.63\% | 174 | bps |
| 0.23\% | 0.18\% | 0.11\% | 0.63\% | 0.31\% | (8) | bps | 0.18\% | 0.21\% | (3) | bp |
| 0.62\% | 0.51\% | 0.29\% | 0.63\% | 0.31\% | 31 | bps | 0.49\% | 0.21\% | 28 | bp |
| 0.80\% | 0.55\% | 0.72\% | 0.50\% | 0.80\% | 0 | bps | 0.80\% | 0.80\% | 0 | bps |
| 1.09\% | 0.92\% | 0.43\% | 1.86\% | 1.67\% | (58) | bps | 1.09\% | 1.67\% | (58) | bp |
| 2.80\% | 2.60\% | 1.29\% | 1.86\% | 1.67\% | 113 | bps | 2.80\% | 1.67\% | 113 | bp |
| \$2,439 | \$2,213 | \$2,020 | \$1,878 | \$1,707 | \$732 | 43\% | \$2,439 | \$1,707 | \$732 | 43\% |
| 11.97\% | 11.90\% | 11.71\% | 11.59\% | 11.40\% | 57 | bps | 11.87\% | 11.33\% | 54 | bp |
| 2.73\% | 2.88\% | 4.10\% | 4.70\% | 5.67\% | (294) | bps | 3.19\% | 6.11\% | (292) | bp |
| 0.85\% | 0.96\% | 1.20\% | 1.57\% | 1.75\% | (90) | bps | 0.85\% | 1.75\% | (90) | bps |
| 3.10\% | 3.35\% | 3.68\% | 4.05\% | 4.70\% | (160) | bps | 3.10\% | 4.70\% | (160) | bps |

${ }^{1}$ Federal Student Loans are held-for-sale as of November 30, 2010.

 private student loans and are included in total loan receivables.

 performing.

Note: See Glossary of Financial Terms for definitions of financial terms.

## DISCOVER FINANCIAL SERVICES <br> SEGMENT RESULTS <br> (unaudited, in millions)

## DIRECT BANKING

Interest Income
Net Interest Income
Other Income
Revenue Net of Interest Expense
Provision for Loan Losses
Total Other Expense
Income Before Income Taxes
Net Interest Margin
Pretax Return on Loan Receivables

| Quarter Ended |  |  |  |  | August 31, 2011 vs. August 31, 2010 |  | Nine Months Ended |  | 2011 vs. 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Aug 31, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { May 31, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Feb 28, } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Nov 30, } \\ 2010 \end{gathered}$ | $\begin{gathered} \text { Aug 31, } \\ 2010 \\ \hline \end{gathered}$ |  |  | $\begin{gathered} \text { Aug 31, } \\ 2011 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Aug 31, } \\ 2010 \\ \hline \end{gathered}$ |  |  |
| \$1,599 | \$1,573 | \$1,553 | \$1,499 | \$1,536 | \$63 | 4\% | \$4,725 | \$4,647 | \$78 | 2\% |
| 362 | 380 | 383 | 375 | 389 | (27) | (7\%) | 1,125 | 1,208 | (83) | (7\%) |
| 1,237 | 1,193 | 1,170 | 1,124 | 1,147 | 90 | 8\% | 3,600 | 3,439 | 161 | 5\% |
| 481 | 470 | 486 | 404 | 496 | (15) | (3\%) | 1,437 | 1,424 | 13 | 1\% |
| 1,718 | 1,663 | 1,656 | 1,528 | 1,643 | 75 | 5\% | 5,037 | 4,863 | 174 | 4\% |
| 100 | 176 | 418 | 383 | 713 | (613) | (86\%) | 694 | 2,824 | $(2,130)$ | (75\%) |
| 609 | 604 | 561 | 591 | 535 | 74 | 14\% | 1,774 | 1,465 | 309 | 21\% |
| \$1,009 | $\underline{\$ 883}$ | \$677 | \$554 | \$395 | \$614 | 155\% | \$2,569 | \$574 | \$1,995 | NM |
| 9.26\% | 9.15\% | 9.22\% | 9.28\% | 9.16\% |  |  | 9.21\% | 9.10\% |  |  |
| 7.55\% | 6.78\% | 5.33\% | 4.57\% | 3.16\% | 439 |  | 6.57\% | 1.52\% | 505 |  |

## PAYMENT SERVICES

| Interest Income | \$- | \$- | \$- | \$- | \$- | \$- | NM | \$- | \$- | \$- | NM |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest Expense | - | - | - | - | - | - | NM | - | - | - | NM |
| Net Interest Income | - | - | - | - | - | - | NM | - | - | - | NM |
| Other Income | 71 | 74 | 77 | 68 | 68 | 3 | 4\% | 222 | 199 | 23 | 12\% |
| Revenue Net of Interest Expense | 71 | 74 | 77 | 68 | 68 | 3 | 4\% | 222 | 199 | 23 | 12\% |
| Total Other Expense | 33 | 31 | 34 | 37 | 31 | 2 | 6\% | 98 | 89 | 9 | 10\% |
| Income Before Income Taxes | \$38 | \$43 | \$43 | \$31 | \$37 | \$1 | 3\% | \$124 | \$110 | \$14 | 13\% |

Note: See Glossary of Financial Terms for definitions of financial terms

Book Value per share represents total equity divided by ending common shares outstanding.
Capital Ratios are regulatory measures used to evaluate capital adequacy. To be considered "well-capitalized," total risk-based, tier 1 risk-based, and tier 1 leverage ratios of $10 \%, 6 \%$ and $5 \%$ respectively must be maintained. Total Risk Based Capital Ratio represents total capital divided by risk-weighted assets. Tier 1 Capital Ratio represents tier 1 capital divided by risk-weighted assets. Tier 1 Leverage Ratio represents tier 1 capital divided by average total assets.

Delinquency Rate (Over 30 Days) represents loans delinquent over thirty days divided by ending loans (total or respective loans, as appropriate)
Delinquency Rate ( $\mathbf{O v e r} 90$ Days) represents loans delinquent over ninety days divided by ending loans (total or respective loans, as appropriate)
Earnings Per Share represents net income allocated to common stockholders divided by the weighted average common shares outstanding
Effective Tax Rate represents tax expense divided by income before income taxes.
Interest Yield represents interest income on loan receivables (annualized) divided by average loans for the reporting period.
Liquidity Investment Portfolio represents cash and cash equivalents (excluding cash-in-process) and other investments.
Net Income Allocated to Common Stockholders represents net income less (i) dividends and accretion of discount on shares of preferred stock and (ii) income allocated to participating securities.
Net Interest Margin represents net interest income (annualized) divided by average total loans for the period
Net Principal Charge-off Rate represents net principal charge-off dollars (annualized) divided by average loans for the reporting period.
Pretax Return on Loan Receivables represents income before income taxes (annualized) divided by total average loans for the period.
Proprietary Network Volume represents gross proprietary sales volume on the Discover Network.
Reserve Rate represents the allowance for loan losses divided by total loans.
Return on Equity represents net income (annualized) divided by average total equity for the reporting period.
Tangible Assets represents total assets less goodwill and intangibles.
Tangible Common Equity ("TCE"), a non-GAAP financial measure, represents total common equity less goodwill and intangibles. The Company believes TCE is a more meaningful measure to investors of the net asset value of the Company. For corresponding reconciliation of TCE to a GAAP financial measure, see Reconciliation of GAAP to Non-GAAP Data schedule.

Tangible Common Equity/Net Loans, a non-GAAP measure, represents total common equity less goodwill and intangibles divided by total loans less the allowance for loan loss (period end)
Tangible Common Equity per Share, a non-GAAP measure, represents total common equity less goodwill and intangibles divided by ending common shares outstanding.
Tangible Common Equity/Tangible Assets, a non-GAAP measure, represents total common equity less goodwill and intangibles divided by total assets less goodwill and intangibles.
Undrawn Credit Facilities represents asset-backed conduit funding facilities, committed unsecured credit facility and Federal Reserve discount window (excluding investments pledged to the Federal Reserve, which are included within the liquidity investment portfolio)

Discover Financial Services
Reconciliation of GAAP to Non-GAAP Data
(unaudited, in millions)

GAAP Total Common Equity
Less: Goodwill
Less: Intangibles
Tangible Common Equity
GAAP Book Value per share
Less: Goodwill
Less: Intangibles
Tangible Common Equity per share

| Quarter Ended |  |  |  |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Aug 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { May 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \text { Feb 28, } \\ \text { 2011 } \end{gathered}$ | $\begin{gathered} \hline \text { Nov 30, } \\ 2010 \end{gathered}$ | $\begin{gathered} \hline \text { Aug 31, } \\ 2010 \end{gathered}$ | $\begin{gathered} \hline \text { Aug 31, } \\ 2011 \end{gathered}$ | $\begin{gathered} \hline \text { Aug 31, } \\ 2010 \end{gathered}$ |
| $\begin{array}{r} \hline \$, 006 \\ (255) \\ (190) \\ \hline \end{array}$ | $\begin{array}{r} \$ 7,523 \\ (255) \\ (192) \\ \hline \end{array}$ | $\begin{array}{r} \$ 6,899 \\ (255) \\ (194) \\ \hline \end{array}$ | $\begin{array}{r} \$ 6,457 \\ (255) \\ (189) \\ \hline \end{array}$ | $\begin{array}{r} \hline \$, 111 \\ (255) \\ (191) \\ \hline \end{array}$ | $\begin{array}{r} \hline \$, 006 \\ (255) \\ (190) \\ \hline \end{array}$ | $\begin{array}{r} \hline \$, 111 \\ (255) \\ (191) \\ \hline \end{array}$ |
| \$7,561 | \$7,076 | \$6,450 | \$6,013 | \$5,665 | \$7,561 | \$5,665 |
| $\begin{array}{r} \$ 14.88 \\ (0.47) \\ (0.36) \\ \hline \end{array}$ | $\begin{array}{r} \$ 13.79 \\ (0.47) \\ (0.35) \\ \hline \end{array}$ | $\begin{array}{r} \$ 12.65 \\ (0.47) \\ (0.35) \\ \hline \end{array}$ | $\begin{array}{r} \$ 11.85 \\ (0.47) \\ (0.34) \end{array}$ | $\begin{gathered} \$ 11.22 \\ (0.47) \\ (0.35) \end{gathered}$ | $\begin{gathered} \$ 14.88 \\ (0.47) \\ (0.36) \end{gathered}$ | $\begin{gathered} \$ 11.22 \\ (0.47) \\ (0.35) \end{gathered}$ |
| \$14.05 | \$12.97 | \$11.83 | \$11.04 | \$10.40 | \$14.05 | \$10.40 |

Tangible common equity ("TCE"), a non-GAAP financial measure, represents common equity less goodwill and intangibles. A reconciliation of TCE to common equity, a GAAP financial measure, is shown above. Other financial services companies may also use TCE and definitions may vary, so we advise users of this information to exercise caution in comparing TCE of different companies. TCE is included because management believes that common equity excluding goodwill and intangibles is a more meaningful measure to investors of the true net asset value of the company

