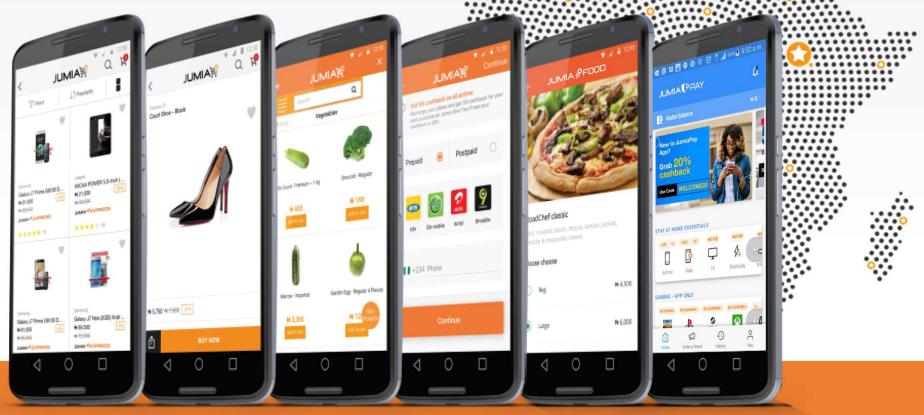
# **Results Presentation** &

Q2 2020





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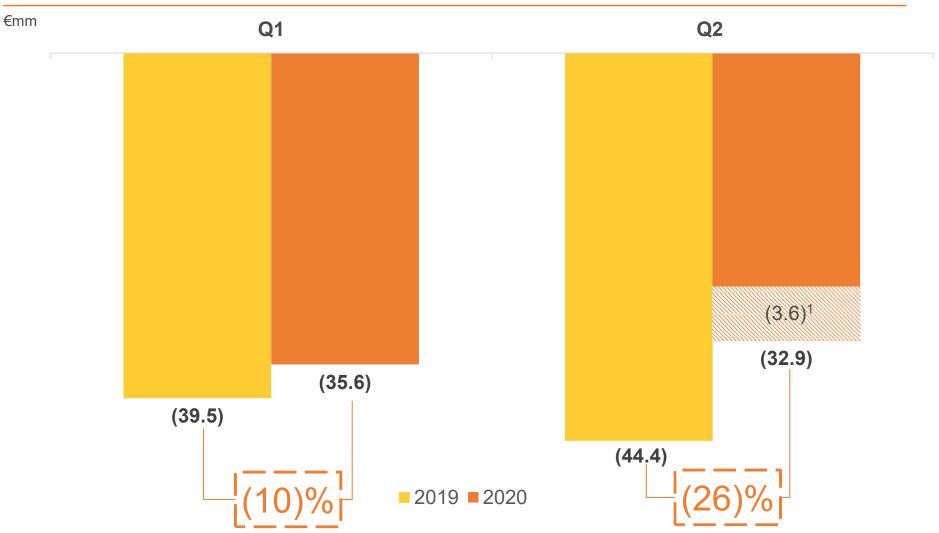
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## Q2 2020 marked meaningful progress on our path to profitability ...

#### Adjusted EBITDA



<sup>1.</sup> Net settlement expense of €3.6mm calculated as a settlement provision of €4.5 million accounted for in G&A, net of insurance reimbursement of €0.9 million accounted for in Other Income. Excluding net settlement expense, Adjusted EBITDA loss would have been €29.3mm in Q2 2020, a YoY decrease of 34%.



### ...and significant improvement in our unit economics

#### Smaller-sized, more profitable orders

	Q2 2019	Q2 2020	ΥοΥ Δ
Average Order Value (AOV¹)	€42.2	€33.8	(20)%
Gross Profit / Order	€2.7	€3.4	27%
As % of AOV	6.4%	10.2%	+379bps
Gross Profit after fulfillment expense / Order	€(0.1)	€0.9	n.m.
S&A <sup>2</sup> per Order	€(2.4)	€(1.1)	(55)%
Tech, G&A <sup>3</sup> per Order	€(5.0)	€(5.3)	6%
Adjusted EBITDA loss <sup>4</sup> / Order	€(7.1)	€(4.9)	(32)%

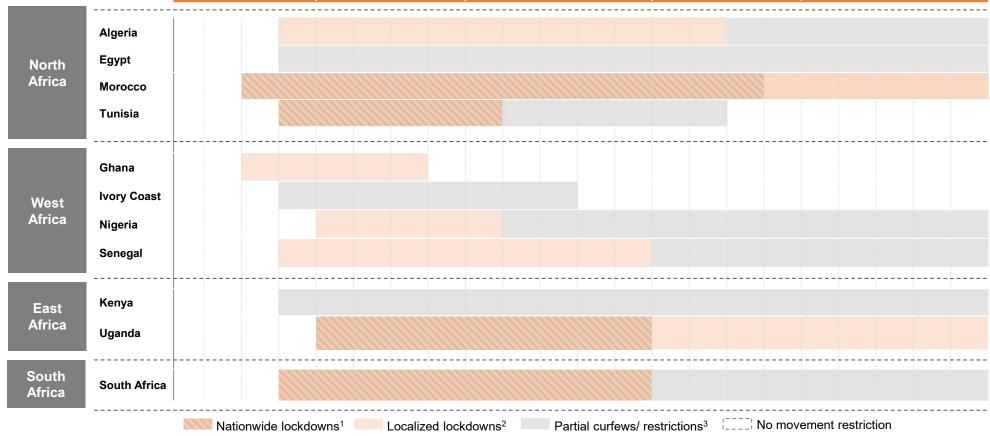
#### Notes:

- Average Order Value calculated as GMV divided by number of Orders
- Sales & Advertising expense
- G&A, excluding SBC for both quarters and including settlement expense of €4.5mm in Q2 2020. Tech and G&A excluding SBC and settlement expense per Order in Q2 2020 would have been €(4.6), a YoY decrease of 8%
- Adjusted EBITDA loss in Q2 2020 includes net settlement expense of €3.6mm. Excluding net settlement expense, Adjusted EBITDA loss per Order would have been €(4.3) in Q2 2020, a YoY decrease of 39%. Adjusted EBITDA loss also includes net other operating income per order of €0.085 in Q2 2019 and net other operating income per order of €0.13 in Q2 2020



# Across most of our footprint, governments have typically opted for partial movement restrictions or localized lockdowns

March			April			May June		Jι	ıly								
					20. Apr												27. Jul



- Nationwide lockdowns were only put in place in 4 countries, which together represent 24% of our addressable market4
- Localized lockdowns and partial curfews/ movement restrictions were the most widely adopted measures across our addressable market

Sources: Official government communication in each country, classified into 4 main types of confinement measures

- 1. Nationwide restriction on movement
- 3. Movement restricted for certain hours and/or between selected areas, on an ad hoc basis
- 2. Carve-out and isolation of selected areas
- 4. Total population across countries of operation, IMF data for 2019

#### We continue to accelerate and enhance our partnerships with brands across Africa



# Q2 2020 highlights

Usage	6.8mm	8%
	Annual Active Consumers	YoY Orders Growth
JumiaPay	106%	36%
ournar ay	YoY TPV Growth	YoY JumiaPay Transactions Growth
	38%	€6.0mm
Monetization	YoY Gross Profit Growth	Gross Profit after Fulfillment Expense
Cost efficiency	(26)%	(44)%
	YoY Adjusted EBITDA loss <sup>1</sup> reduction	YoY Operating loss reduction





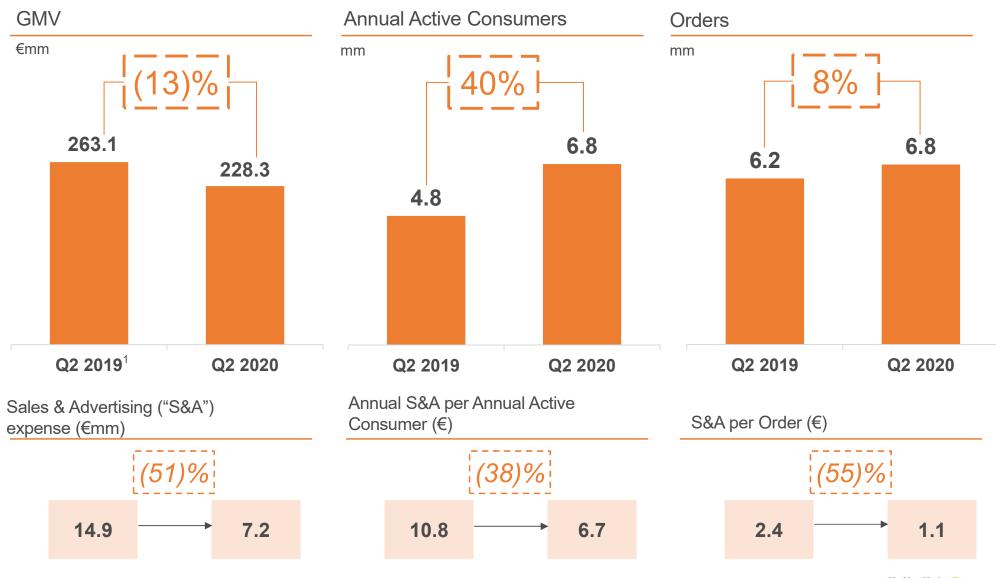








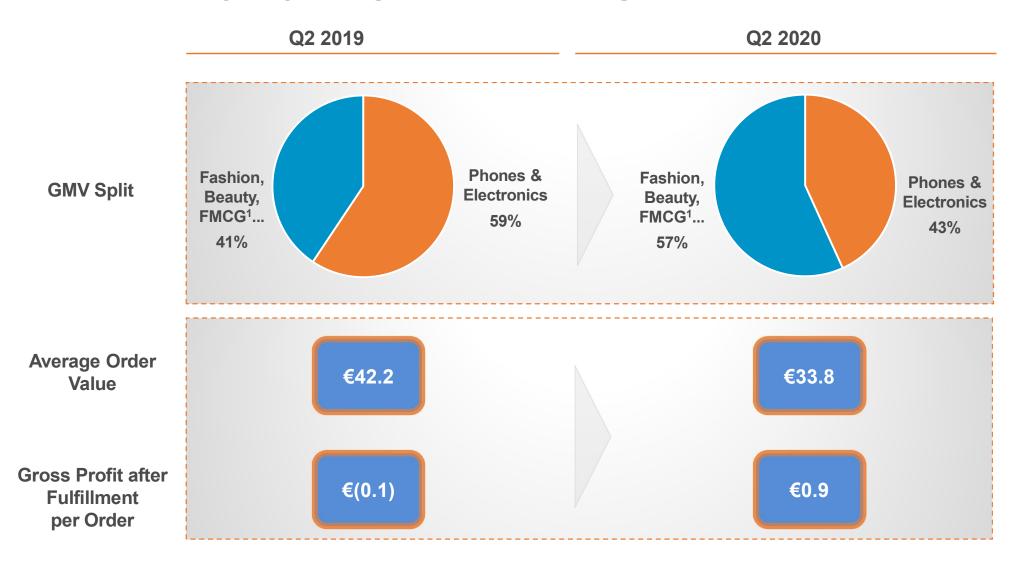
# Growing usage and consumer adoption at record levels of marketing efficiency



Notes:

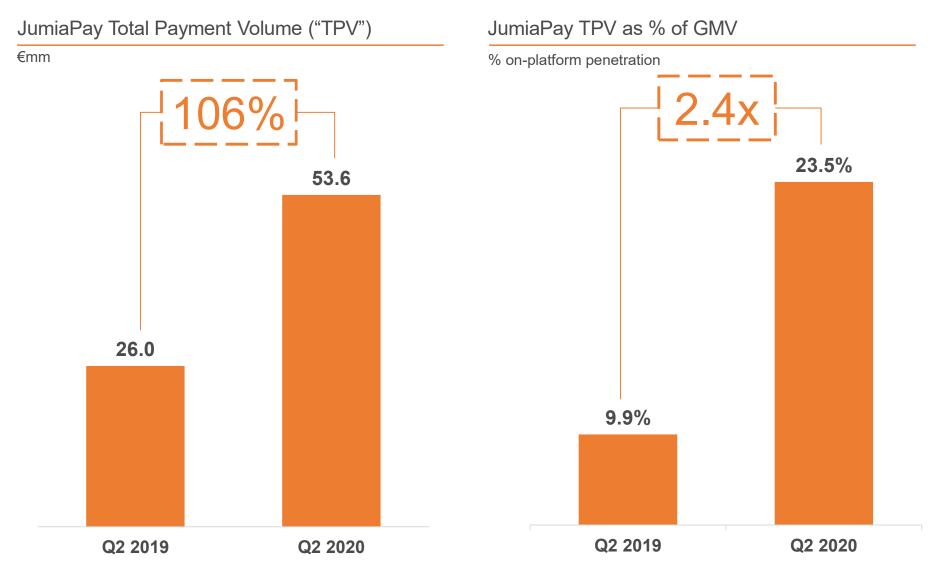
JUMIAO

### The business mix rebalancing helped us further diversify our mix towards every-day categories, supporting our unit economics

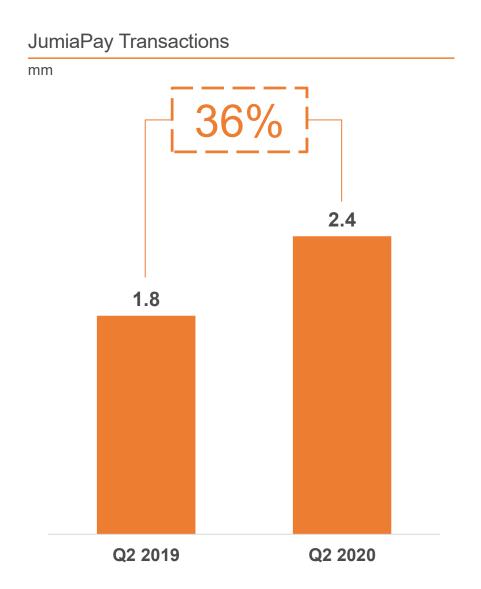




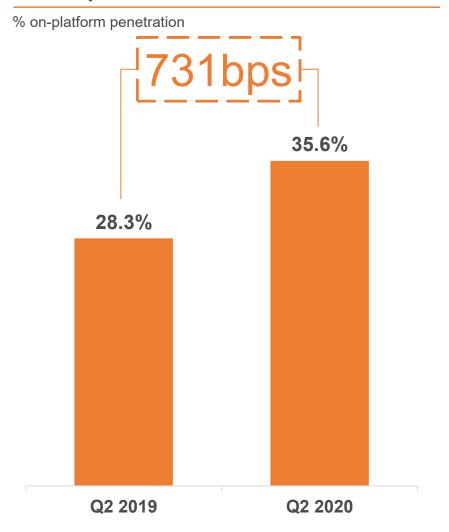
#### JumiaPay TPV grew by 106% taking on-platform penetration to 23% of **GMV**

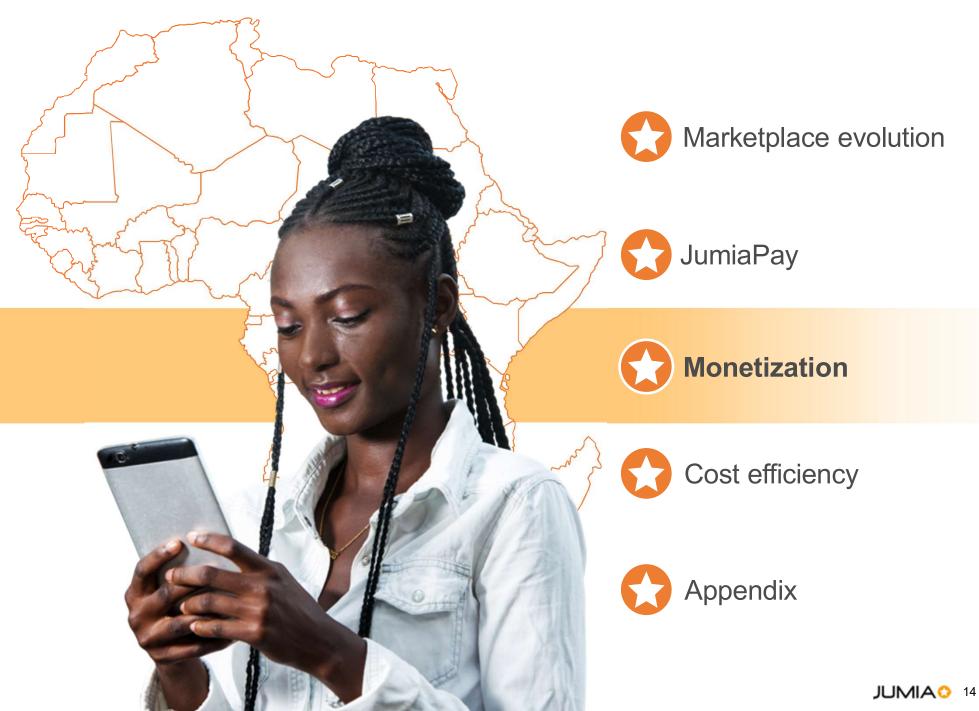


#### JumiaPay transactions grew by 36% taking on-platform penetration to 36% of total orders

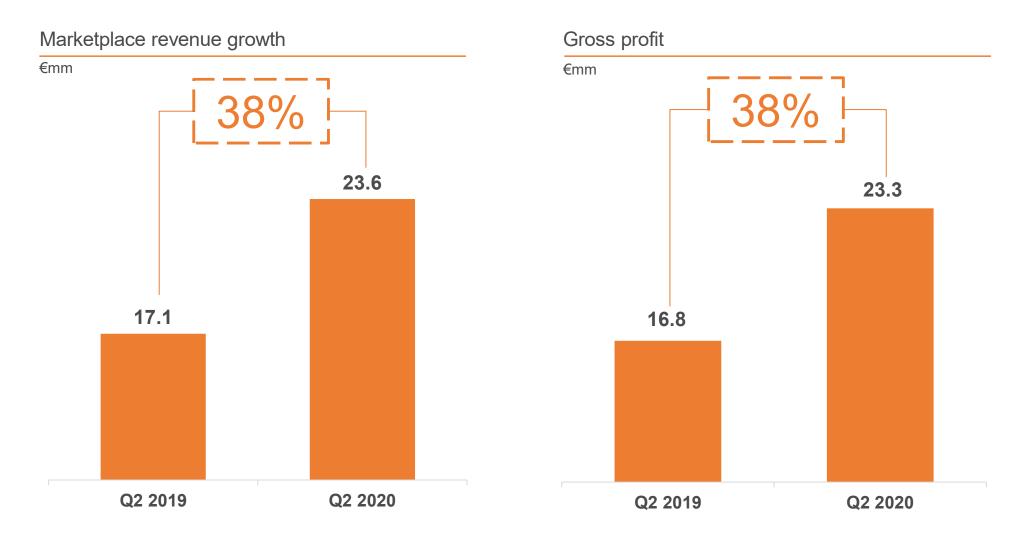




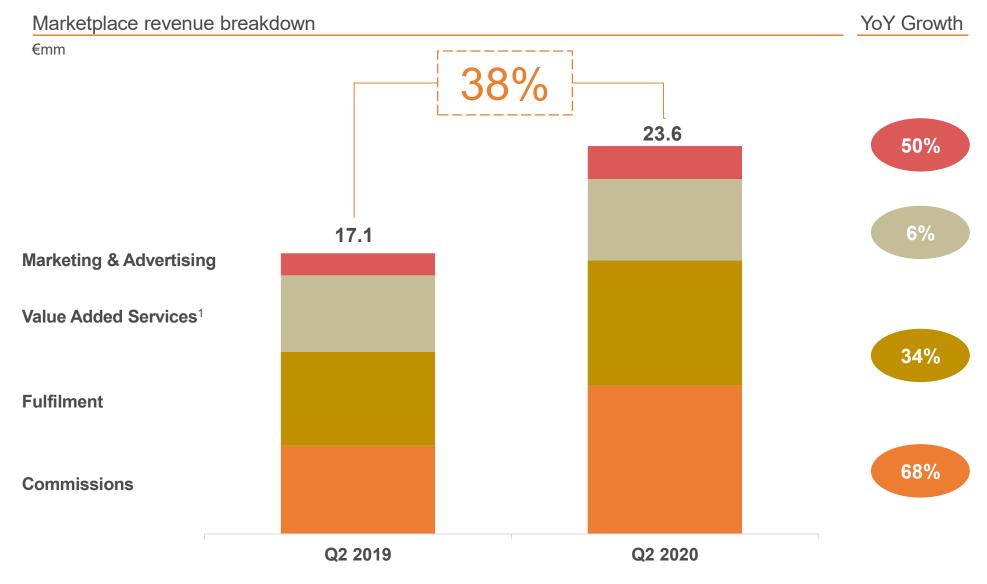




## In parallel with growing Jumia usage, we are driving further monetization of our platform



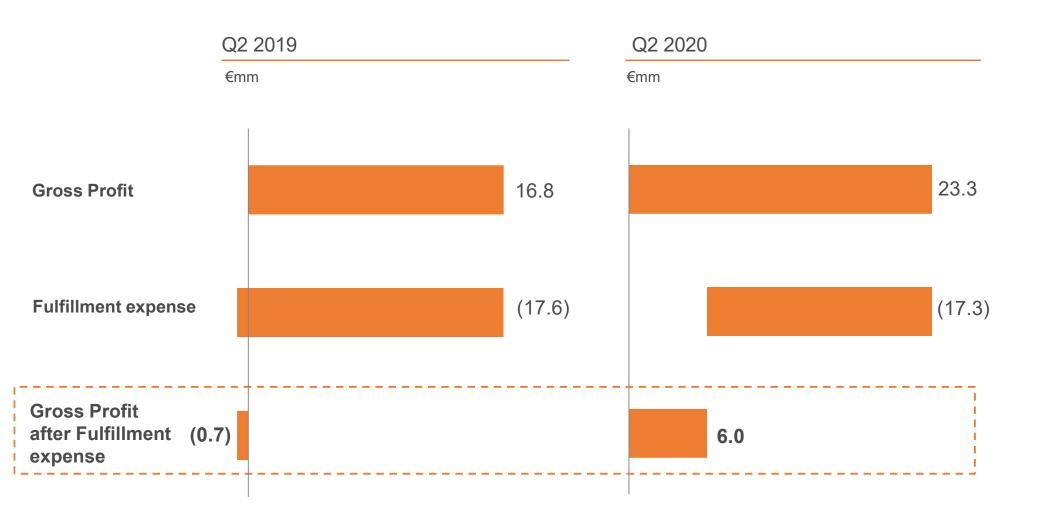
#### We monetize the usage of Jumia through diversified revenue streams



<sup>1.</sup> Value Added Services are included in "Other revenue" in our consolidated financial statements



### Record Gross Profit after fulfillment expense in Q2 2020

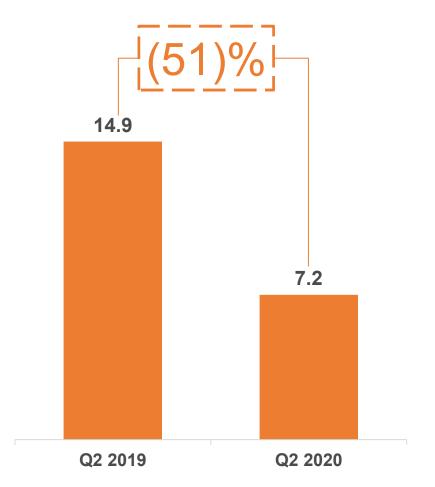


## Strong discipline and offering relevance drive Sales & Advertising expense efficiencies

Sales & Advertising expense

Sales & Advertising expense efficiency

€mm



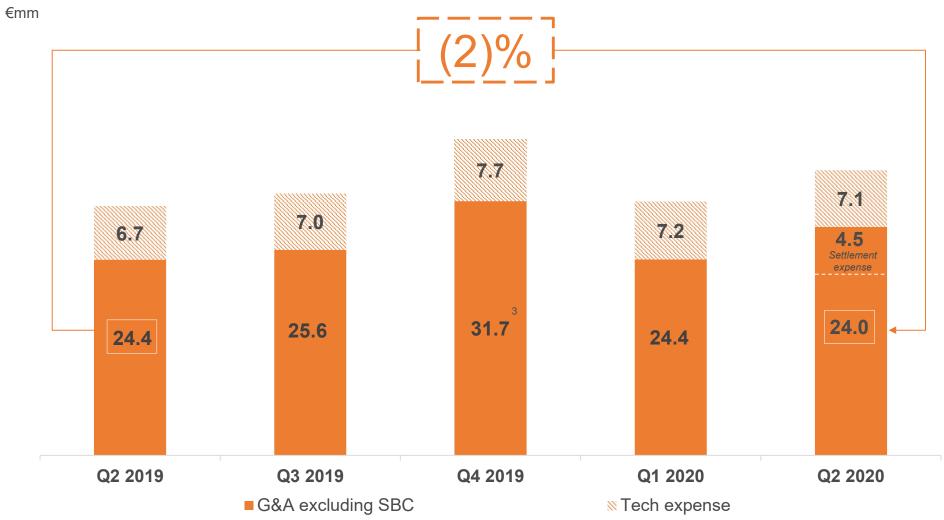
	Q2 2019	Q2 2020	YoY Change
Sales & Advertising expense per Order	2.4	1.1	(55.2)%
Annual Sales & Advertising expense <sup>1</sup> per Annual Active Consumer	10.8	6.7	(38.0)%
Sales & Advertising expense as % of GMV	5.7%	3.2%	(249)bps



<sup>1.</sup> Calculated as the Sales & Advertising expense for the 12-month periods ending June 30, 2019 and June 30, 2020 of €52.3mm and €45.4mm respectively

#### Continued G&A savings as rationalization efforts start to pay off

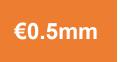
#### General, Administrative<sup>1</sup> ("G&A") and Tech<sup>2</sup> expense



#### Notes:

- 1. Excluding Share Based Compensation expense
- 2. Technology & Content expense
- 3. Excluding restructuring expense of €2.2mm as part of our portfolio optimization and headcount rationalization initiatives

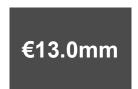
#### We continue to pursue an asset-light strategy and have a cash balance of €174mm at the end of Q2 2020



ASSET-LIGHT AND CAPEX LIGHT CAPEX<sup>1</sup> Q2 2020

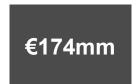


**RECORD LOW CASH UTILIZATION**<sup>3</sup> In Q2 2020



**FAVOURABLE WORKING CAPITAL DYNAMICS** 

Net change in Working Capital<sup>2</sup> Q2 2020



**CASH AVAILABLE** 

- 1. Corresponds to Purchase of Property and Equipment, as presented on the Cash Flow Statement
- 2. Corresponds to a cash inflow of €13.0mm
- 3. Corresponds to the Change in Cash & Cash equivalents, taking into account exchange rate effects, as presented on the Cash Flow Statement

#### H1 2020 highlights: meaningful progress on our strategic priorities

Eur mm unless stated otherwise	H1 2018	H2 2018	H1 2019	H2 2019	H1 2020
Marketplace KPIs					
GMV	294 <sup>1</sup>	456 <sup>1</sup>	4771	554 <sup>1</sup>	418
Annual Active Consumers (mm)	3.2	4.0	4.8	6.1	6.8
Orders (mm)	5.2	9.1	11.3	15.3	13.2
JumiaPay KPIs					
JumiaPay TPV	9.3	45.5	46.7	77.6	89.0
% on-platform penetration	3.2%	10.0%	9.8%	14.0%	21.3%
JumiaPay Transactions	0.3	1.8	3.1	4.6	4.7
% on-platform penetration	5.1%	19.2%	27.1%	30.0%	35.6%
Selected Financials					
Gross profit	16.8	27.4	32.1	43.8	41.7
Fulfillment expense	(19.9)	(30.6)	(32.8)	(44.6)	(33.2)
Gross profit after fulfillment expense	(3.1)	(3.1)	(0.7)	(0.8)	8.5
Sales & Advertising expense	(20.5)	(25.5)	(26.8)	(29.3)	(16.1)
Technology & Content expense	(10.5)	(11.9)	(12.6)	(14.7)	(14.2)
G&A ex SBC	(32.4)	(45.1)	(47.8)	$(59.5)^2$	(52.9)
Adjusted EBITDA loss	(65.8)	(84.4)	(83.8)	<b>(98.9)</b> <sup>2</sup>	(68.5)3
Operating loss	(76.2)	(93.5)	(112.1)	(115.8)	(81.3)
Economics per order					
Gross profit after fulfillment expense	(0.60)	(0.34)	(0.06)	(0.05)	0.64
Sales & Advertising expense	(3.92)	(2.80)	(2.38)	(1.92)	(1.22)
Technology & Content expense	(2.01)	(1.30)	(1.12)	(0.96)	(1.08)
G&A ex SBC	(6.18)	(4.95)	(4.25)	(3.90)	(4.01)
Adjusted EBITDA loss	(12.56)	(9.25)	(7.44)	(6.48)	(5.20)
Economics % of GMV					
Gross profit after fulfillment expense	(1.1%)	(0.7%)	(0.2%)	(0.1%)	2.0%
Sales & Advertising expense	(7.0%)	(5.6%)	(5.6%)	(5.3%)	(3.9%)
Technology & Content expense	(3.6%)	(2.6%)	(2.6%)	(2.7%)	(3.4%)
G&A ex SBC	(11.0%)	(9.9%)	(10.0%)	(10.7%)	(12.7%)
Adjusted EBITDA loss	(22.4%)	(18.5%)	(17.6%)	(17.9%)	(16.4%)

<sup>1.</sup> Adjusted for perimeter changes and improper sales practices

<sup>2.</sup> Excluding restructuring expense of €2.2mm in Q4 2019, H2 2019 G&A ex SBC would have been €(57.3)mm and Adjusted EBITDA loss €(96.7)mm

Excluding settlement expense of €4.5mm in Q2 2020, G&A excluding SBC would have been €(48.4)mm. Excluding net settlement expense of €3.6mm in Q2 2020, Adjusted EBITDA loss would have been €(64.9)mm













### Non-IFRS Reconciliation (1/2)

		ree months June 30
(€ mm)	2019	2020
Marketplace revenue <sup>1</sup>	17.1	23.6
Commissions	5.4	9.0
Fulfillment	5.7	7.6
Marketing & Advertising	1.3	2.0
Value Added Services	4.7	4.9
Sales of Goods	21.6	11.0
Platform revenue <sup>2</sup>	38.7	34.6
Non-Platform revenue	0.1	0.3
Revenue	38.8	34.9
Cost of revenue	(22.0)	(11.7)
Gross Profit	16.8	23.3

- 1. Revenue from Marketplace calculated as the sum of revenue from Commissions, Fulfillment, Marketing and Value Added Services, excluding Sales of Goods revenue and Non-Platform revenue.
- 2. Platform revenue calculated as the sum of Marketplace revenue and Sales of Goods

# Non-IFRS Reconciliation (2/2)

	For the three months ended June 30					
(€ mm)	2019	2020				
Loss for the period	(67.8)	(39.4)				
Income tax expense	0.2	0.5				
Finance (income)/costs – net	0.9	1.3				
Depreciation and amortization	1.8	2.1				
Share-Based Compensation expense	20.5	2.6				
Adjusted EBITDA	(44.4)	(32.9)				

#### **Metrics definitions**

- "Gross Merchandise Value", or "GMV", corresponds to the total value of orders for products and services including shipping fees, value-added tax, and before deductions of any discounts or vouchers, irrespective of cancellations or returns
- · "Orders" corresponds to the total number of orders for products and services on our platform, irrespective of cancellations or returns
- "Annual Active Consumers" corresponds to unique consumers who placed an order for a product or a service on our platform, within the 12-month period preceding the relevant date, irrespective of cancellations or returns
- "Total Payment Volume", or "TPV" corresponds to the total value of orders for products and services completed using JumiaPay including shipping fees, value-added tax, and before deductions of any discounts or vouchers, irrespective of cancellations or returns
- "JumiaPay Transactions" corresponds to the total number of orders for products and services completed using JumiaPay, irrespective of cancellations or returns
- "Adjusted EBITDA" corresponds to loss for the period, adjusted for income tax expense, finance income, finance costs, depreciation and amortization and further adjusted for Share Based Compensation expense