



March 18, 2020

As the situation around COVID-19 (coronavirus) continues to develop and impact communities, our hearts go out to all those affected. At TreeHouse Foods, we are deeply committed to the safety of our employees and the food we manufacture. **Our company purpose – Make High Quality Food and Beverages Affordable for All – is now more critical than ever.**

We continue to take the COVID-19 situation very seriously, and our Executive Leadership Team has a cross-functional task force in place, convening on a daily basis to monitor and take the necessary steps to assuage risk. In that context, we want to provide you with a summary of how we are managing our business in relation to COVID-19 and the ongoing partnership with our customers. As we move forward, we will continue to prioritize the health and safety of our employees and service for our customers.

Active monitoring of national and international health organizations: We are vigilant and continually monitor global resources to ensure our plans remain in alignment with ongoing COVID-19 situational updates. These include the World Health Organization (WHO), the U.S. Centers for Disease Control and Prevention (CDC), the Public Health Agency of Canada (PHAC), and the U.S. Food and Drug Administration (FDA), along with recommendations from governments and local regulators.

Employee well-being: There are currently no confirmed COVID-19 infections among our TreeHouse employees. We have proactively educated our corporate, field and plant employees on the importance of taking preventative measures. We are following WHO, CDC, PHAC, and FDA guidelines.

- If any TreeHouse employee suspects they may have been exposed to COVID-19, have flu-like symptoms, or have a fever, they will be required to stay home and take appropriate measures.
- Anyone who has tested positive for COVID-19, is experiencing flu-like symptoms, or suspects they have been exposed to the virus is prohibited from entering any TreeHouse facility.
- Anyone (including employees, customers, or other visitors) who travels to countries or regions considered “high risk” by the U.S. CDC may not enter any TreeHouse facility within 14 days of their return.
- We are also implementing policies that help support our employees and their families, as we recognize the need to prioritize caregiving and health-related issues.

Business protocol: We have introduced enhanced protocols intended to keep both our employees and our valued customers safe while maintaining our business activities.

- Visits by third parties are prohibited unless deemed to be business critical. Prior to arrival, all visitors must confirm that they have not been in contact with anyone who has tested positive for COVID-19, are not experiencing flu-like symptoms, and have not traveled to any high-risk countries or regions, whether by airplane or cruise ship.
- All non-critical business travel has been suspended until further notice. We are encouraging the use of virtual tools instead of in-person meetings to maintain business continuity.

Continuous monitoring of our supply chain operations: Our supply chain is functioning well. We have a diverse manufacturing network of approximately 40 facilities across North America and Italy. Our manufacturing operations are proceeding normally in the United States and Canada. Our plants in Italy also continue to operate, and we are closely monitoring the situation and working within local guidance. While approximately 90% of our inputs are sourced from the United States and Canada, we are identifying possible alternate suppliers across our large, established procurement network as a proactive measure should the need arise.

Point of sale (POS) and demand forecasts: Our manufacturing operations are designed to have flexibility, as we custom manufacture our retail customers' private brands and serve as their supply chain across nearly 30 grocery categories. To date, consumer demand has shown volume increases well beyond typical purchase patterns, and we continue to operate in a proactive manner. We are working diligently to maximize production output and model our supply to meet demand. In order to achieve this, we have asked our customers to further share POS data and forward-looking demand forecast information to the extent possible. We have also asked our customers to honor up to a 6-month TreeHouse allowance of packaging on hand to help us immediately maximize production. Finally, we have asked that all customer orders be placed in full pallet quantities only, in an effort to maximize the output of our facilities.

Sanitation protocol in our facilities: As a food and beverage manufacturing company committed to food safety, we have industry best practices and protocols in place, and we have re-emphasized our Good Manufacturing Practices such as hand washing, respiratory etiquette, and proper product handling procedures. We have also instituted enhanced cleaning and sanitizing of common areas such as breakrooms and locker rooms in all our facilities. Where applicable, we are using social distancing and enhanced operational sanitation protocols. We have also engaged third party contract sanitarians who are on standby for intensified cleaning and sanitization of plants, warehouses, and office locations if necessary.

The [Food & Drug Administration has reported](#) that it is not aware of any reports of COVID-19 transmission through food or food packaging, and we are confident that our customers and consumers can rely on us for food safety through these unprecedented times. At TreeHouse Foods, we are deeply committed to the safety of our employees and the food we manufacture. At a time when we are all focused on keeping our families and communities safe and nourished, we greatly appreciate the trust you place in us.

Respectfully,



Steve Oakland
CEO & President

FORWARD-LOOKING STATEMENT

This statement contains "forward-looking" comments within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements and other information are based on our beliefs, as well as assumptions made by us, using information currently available. The words "anticipate," "believe," "estimate," "project," "expect," "intend," "plan," "should," and similar expressions, as they relate to us, are intended to identify forward-looking statements. Such statements reflect our current views with respect to future events and are subject to certain risks, uncertainties, and assumptions. Should one or more of these risks or uncertainties materialize, or should underlying assumptions prove incorrect, actual results may vary materially from those described herein as anticipated, believed, estimated, projected, expected, intended, or planned. We do not intend to update these forward-looking statements following the date of this press release.

Such forward-looking statements, because they relate to future events, are by their very nature subject to many important factors that could cause actual results to differ materially from those contemplated by the forward-looking statements contained in this press release and other public statements we make. Such factors include, but are not limited to: the success of our restructuring programs, our level of indebtedness and related obligations; disruptions in the financial markets; interest rates; changes in foreign currency exchange rates; customer concentration and consolidation; raw material and commodity costs; competition; our ability to continue to make acquisitions in accordance with our business strategy; changes and developments affecting our industry, including consumer preferences; the outcome of litigation and regulatory proceedings to which we may be a party; product recalls; changes in laws and regulations applicable to us; disruptions in or failures of our information technology systems; labor strikes or work stoppages; and other risks that are set forth in the Risk Factors section, the Legal Proceedings section, the Management's Discussion and Analysis of Financial Condition and Results of Operations section, and other sections of our Annual Report on Form 10-K for the year ended December 31, 2019, and from time to time in our filings with the Securities and Exchange Commission. Readers are cautioned not to unduly rely on such forward-looking statements, which speak only as of the date made when evaluating the information presented in this press release. TreeHouse expressly disclaims any obligation or undertaking to disseminate any updates or revisions to any forward-looking statement contained herein, to reflect any change in its expectations with regard thereto, or any other change in events, conditions or circumstances on which any statement is based.